## **ATTACHMENT B**

## UNITED STATES OF AMERICA BEFORE THE NATIONAL LABOR RELATIONS BOARD REGION 12

In the Matter of:

G4S SECURE SOLUTIONS (USA), INC.,

Employer,

and

Case No. 12-RC-203988

INTERNATIONAL UNION, SECURITY, POLICE AND FIRE PROFESSIONALS OF AMERICA (SPFPA),

Petitioner.

The above-entitled matter came on for hearing pursuant to notice, before CRISTINA CORA, Hearing Officer, at the National Labor Relations Board, 51 SW 1st Avenue, Room 1320, Miami, Florida, on Thursday, August 17, 2017, at 10:00 a.m.

1	<u>APPEARANCES</u>
2	
3	On Behalf of the Employer:
4	
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1 2	<u>I</u> <u>N</u> <u>D</u> <u>E</u> <u>X</u>					
3	WITNESSES	DIRECT	CROSS	REDIRECT	RECROSS	VOIR DIRE
4 5 6	Michael A. Mareth	13	33			22
7 8 9 10 11 12 13 14	James Casey Scott	52				61 68 87 93 101 115 118 123
16 17	Steven K. Bonnell	132	143			
18 19	James Casey Scott		152	161		
20 21 22 23 24 25 26	William D. Campbell	179	194			

- 1 Please be aware that because supervisory status involves
- 2 a statutory exclusion, the parties seeking to exclude
- 3 employees on these bases bears the burden of proof. You must
- 4 present specific, detailed evidence in support of your
- 5 position. General conclusionary statements by witnesses will
- 6 not be sufficient. Any questions before we proceed?
- 7 MR. MOORE: None from the Petitioner.
- 8 MR. SELEMAN: No questions.
- 9 HEARING OFFICER CORA: Employer, please present your
- 10 first witness.
- 11 MR. SELEMAN: Employer calls Mike Mareth.
- 12 (Whereupon,
- 13 MIKE A. MARETH
- 14 was called as a witness by and on behalf of the Employer and,
- 15 after being first duly sworn, was examined and testified as
- 16 follows:)
- 17 HEARING OFFICER CORA: You may have a seat. Please
- 18 state -- oh, sorry. Please state your name and spell it for
- 19 the record.
- THE WITNESS: Michael Alan Mareth, M-i-c-h-a-e-l A-l-a-n
- 21 M-a-r, E as in Edward, T as in Tom, H.
- 22 HEARING OFFICER CORA: Thank you.
- 23 DIRECT EXAMINATION
- Q. BY MR. SELEMAN: Mr. Mareth, who are you employed by?
- 25 A. G4S Regulated Security Solutions, which is a division of

- 1 G4S Secure Solutions U.S., Inc.
- 2 Q. Approximately how long have you been employed by G4S?
- 3 A. Approximately 25 years.
- 4 Q. What is your current position?
- 5 A. I am the senior director of Nuclear Operations.
- 6 Q. And about how long have you held that position?
- 7 A. Approximately a year and a half.
- 8 Q. Generally speaking, what are your job responsibilities
- 9 in that position?
- 10 A. I'm responsible for the oversight of Turkey Point, which
- 11 I'm required to provide visits to the site, and the
- 12 responsibility of ensuring that our contracted guard services
- 13 are executed with our client, which is FPL at Turkey Point.
- 14 And that's done through the staff and the team assigned at
- 15 Turkey Point.
- 16 Q. When you refer to Turkey Point, what are you talking
- 17 about?
- 18 A. Turkey Point is the contract location where we have
- 19 quard services.
- 20 O. What's located at --
- 21 A. It's a -- Turkey Point is a nuclear power plant.
- 22 Q. What position did you hold with G4S before your current
- 23 one?
- 24 A. I was the project manager at Turkey Point.
- 25 Q. And approximately how long did you hold that position?

- 1 A. Approximately 8 years.
- 2 Q. All together, how long have you been involved with
- 3 security in the nuclear industry?
- 4 A. Approximately 34 years.
- 5 Q Generally speaking, would you please explain what G4S
- 6 does at Turkey Point nuclear power plant?
- 7 A. Yeah. We provide guard services. We're contracted by
- 8 FPL at Turkey Point to basically provide patrol-type duties,
- 9 assessment, and the -- ultimately, we protect the facility
- 10 from nuclear -- excuse me, radiological sabotage. And
- 11 there's a lot of various duties that we perform in order to
- 12 do that.
- 13 Q. What does that mean when you say "radiological
- 14 sabotage"?
- 15 A. It's to preclude a Part 100 release, other words,
- 16 someone with bad intentions attempting to get into the
- 17 facility, doing harm, which would cause a radiological
- 18 release to the public.
- 19 Q. Who does G4S work for at Turkey Point?
- 20 A. Our client is FPL, Florida Power & Light.
- 21 Q. Is G4S's work at Turkey Point regulated in any way?
- 22 A. Yes. It's regulated by the Nuclear Regulatory
- 23 Commission, which I may refer to as NRC from this point on.
- 24 Q. Do G4S's security officers wear uniforms when working at
- 25 Turkey Point?

- 1 A. Yes. We're a paramilitary organization, so we have a
- 2 unique uniform and so that we're easily identifiable at the
- 3 location for people. It's a little different than local law
- 4 enforcement, so there's no confusion what we look like,
- 5 should they come on site.
- 6 Q. Do the G4S personnel carry any weapons when working at
- 7 this facility?
- 8 A. Yes. The employees are qualified with several weapons.
- 9 There's a sidearm that they're qualified with, and then
- 10 there's a contingency weapon, which is a long gun, that
- 11 they're qualified with.
- 12 HEARING OFFICER CORA: When you say "qualified with,"
- 13 what do you mean?
- 14 THE WITNESS: They have to meet specific criteria with
- 15 the state, not only through training but a qualification
- 16 course to demonstrate a level of proficiency. And that's
- 17 required by the NRC.
- 18 HEARING OFFICER CORA: Thank you.
- 19 MR. SELEMAN: I'll show you what's been marked as
- 20 Employer's Exhibit 1.
- 21 (Employer's Exhibit 1 marked for identification.)
- 22 Q. BY MR. SELEMAN: Do you recognize this document?
- 23 A. I do. This is the Turkey Point organizational chart.
- 24 And basically what this identifies is the rank structure. As
- 25 I said before, we're a paramilitary organization. So on this

- 1 particular document, the project manager would be the
- 2 highest-ranking person assigned to the site. He has various
- 3 staff personnel and training personnel that perform various
- 4 shift, excuse me, activities.
- And then at the bottom of the document, you have the 14
- 6 shift captains. And then it identifies after that the
- 7 security supervisors, which are the lieutenants. And then
- 8 you have the bottom line, which is the security officers.
- 9 Each of the team has a number of officers, number of
- 10 lieutenants, one specific captain.
- 11 And basically, the chain is, the security officers
- 12 report to the lieutenants, the lieutenants report to the
- 13 captain. And then each of the four captains report to the
- 14 operations coordinator, and the operations coordinator
- 15 reports to the project manager. So, essentially, that's the
- 16 organizational chart.
- 17 Q. And who does the project manager report to?
- 18 A. Directly to me.
- 19 Q. Does the Company have any sort of disciplinary process
- 20 it follows at Turkey Point?
- 21 A. Yes. We have a progressive discipline policy. And that
- 22 document is what a person would utilize to address any
- 23 attendance deficiencies, lates, left earlies, call-outs,
- 24 whether they're paid, unpaid, that kind of thing.
- 25 (Employer's Exhibit 2 marked for identification.)

- 1 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 2 Employer's Exhibit 2. Do you recognize this document?
- 3 A. I do. This is the company G4S progressive discipline
- 4 policy. This document, in particular, is what would be
- 5 utilized if there's an attendance deficiency of an employee.
- 6 The shift lieutenants and shift captains would be the
- 7 personnel that would use this document to determine what
- 8 level of discipline, if any, would be applicable due to the
- 9 deficients -- the attendance deficiency.
- 10 Q. Generally speaking, how does the progressive nature of
- 11 the disciplinary procedure work?
- 12 A. Again, as I said, it's progressive, so the lowest level
- 13 type discipline typically would result in a verbal documented
- 14 discipline. Any additional steps within a 12-month period
- 15 would be progressively going to a written. And then
- 16 ultimately, if a person was in a situation where the
- 17 deficiency wasn't corrected, it could result -- well, it
- 18 would result in a review of employment, possibly separation.
- MR. SELEMAN: Move for the -- sorry, go ahead.
- 20 THE WITNESS: I'm sorry. So that's, that was for
- 21 attendance related. And then if there was misconduct --
- 22 misconduct, there's basically three levels for that. There's
- 23 the lowest level, which is documented verbal warning. It
- 24 goes to a written warning, and then the top tier, which is a
- 25 Level I, which would result in termination, if warranted.

- 1 And again, those particular cases, shift lieutenants,
- 2 shift captain has the ability to utilize this document to
- 3 determine where the misconduct fits appropriately. It could
- 4 be a Level III, which is the documented verbal. It could be
- 5 a Level II, or it could be ultimately a Level I, which
- 6 results in termination. So they have to determine where that
- 7 fits in.
- 8 MR. SELEMAN: Employer moves for the admission of
- 9 Employer's Exhibit 2 and Employer's Exhibit 1.
- MR. MOORE: No objection.
- 11 HEARING OFFICER CORA: Hearing no objection, Employer's
- 12 Exhibit 1 and 2 are admitted into evidence.
- 13 (Employer's Exhibits 1 and 2 received in evidence.)
- 14 Q. BY MR. SELEMAN: Have there been any changes in the
- 15 lieutenants' role in the issuance of discipline to security
- 16 officers?
- 17 A. Yes.
- MR. MOORE: Let me object to the form of the questions.
- 19 Changes at some time frame?
- 20 MR. SELEMAN: Okay.
- 21 Q. BY MR. SELEMAN: Have there been any such changes in the
- 22 last couple years?
- 23 A. Yes. Approximately 2 years ago -- well, first off,
- 24 supervisors, lieutenants and captains, have had the ability
- 25 to issue discipline, and that's been communicated by myself

- 1 when I was the project manager there, Juan Rodriguez, through
- 2 various means.
- In approximately the last 2 years, we identified that we
- 4 probably weren't meeting that mark as we had expected. So
- 5 what we did was reinforce the expectation and basically
- 6 rolled -- I started it by communicating with my operations
- 7 coordinator, talking through that, what the expectations
- 8 were, that lieutenants were supposed to be actively involved
- 9 in the disciplinary policy but that I had seen that they
- 10 weren't as involved as we had expected.
- 11 So Juan Rodriguez, the operations coordinator, followed
- 12 that up with a document to the -- an email to the shift
- 13 supervisors, reinforcing expectation. It was also followed
- 14 up with various meetings with the captains to reinforce
- 15 expectations of what we expected from the lieutenants going
- 16 forward.
- 17 (Employer's Exhibit 3 marked for identification.)
- 18 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 19 Employer Exhibit 3. Do you recognize this document?
- 20 A. I do. This is the email that was sent out by the
- 21 operations coordinator, Juan Rodriguez. It was an email sent
- 22 to the audience that's identified on there, and I was copied
- 23 on it. We would have discussed, prior to him putting this
- 24 out, what the message was going to be. It would have been
- 25 based on our discussions that we had as to when I identified

- 1 that we weren't hitting the mark as far as the expectation of
- 2 lieutenants' involvement with the disciplinary policy.
- 3 Q. And if you would look at the "To" line of who this email
- 4 was sent to, can you identify by category or job
- 5 classification who those people were?
- 6 A. Yeah. Those are the four shift captains plus their
- 7 backups. There's training coordinators on there. I'm
- 8 identified on there. And there's one individual that's a
- 9 training clerical person.
- 10 Q. And would you please paraphrase for us, you know, what
- 11 this message was saying?
- MR. MOORE: I'm going to object to paraphrasing. The
- 13 document --
- 14 MR. SELEMAN: Okay.
- 15 MR. MOORE: -- speaks for itself.
- 16 MR. SELEMAN: Okay. Would you please read to us what
- 17 this email was?
- 18 MR. MOORE: I'll object to reading the document. I
- 19 think we can all read.
- MR. SELEMAN: Well, in light of the fact that the
- 21 Company had very little time to prepare for this hearing, and
- 22 that we're unlikely to have a chance to brief it after the
- 23 fact, I think it's very important that the record reflect
- 24 very clearly what was in this email.
- Normally, when I ask somebody to read material, somebody

- 1 objects and says it speaks for itself. I asked Mr. Mareth,
- 2 as the person that asked that this message go out to people
- 3 in various ways, to tell us what this message was intended to
- 4 convey.
- 5 MR. MOORE: The question was whether you asked him to
- 6 read this into the record, and I don't see the point of
- 7 extending this record by reading something we can all read.
- 8 HEARING OFFICER CORA: I'm going to sustain the
- 9 objection. The document speaks for itself. If you want him
- 10 to explain his motivations for sending the email or something
- 11 else, you may, but to read it, it's -- if you're going to
- 12 move for it to be in the record, then I don't see the need
- 13 for him to read it out loud.
- MR. SELEMAN: I move for the admission of the Employer's
- 15 Exhibit 3.
- MR. MOORE: Can I voir dire the witness about this,
- 17 please?
- 18 HEARING OFFICER CORA: You may.
- 19 VOIR DIRE EXAMINATION
- 20 Q. BY MR. MOORE: I don't see your name anywhere on this
- 21 document. Is that correct?
- 22 A. My name is on the document. It's Michael Mareth.
- 23 It's -- if you look in the "To," I'm copied in the "To."
- 24 Q. Ah, okay. But the author of this was someone named Juan
- 25 Rodriguez?

- 1 A. That is correct.
- 2 Q. Is Mr. Rodriguez still employed?
- 3 A. Yes.
- 4 Q. And do I understand this was sent out at your direction?
- 5 A. Correct. Yes.
- 6 MR. MOORE: Okay. No objection.
- 7 HEARING OFFICER CORA: Hearing no objection, Employer's
- 8 Exhibit 3 is admitted into evidence.
- 9 (Employer's Exhibit 3 received in evidence.)
- 10 DIRECT EXAMINATION (cont.)
- 11 Q. BY MR. SELEMAN: Mr. Mareth, did you take up any -- take
- 12 any -- did you take any actions in follow-up to that email
- 13 from Juan Rodriguez to the people on that email?
- 14 A. Yes. We had meeting, specific with the captains, to
- 15 discuss what it is that we felt we were not doing, as far as
- 16 meeting the expectation, hitting the mark, communicating that
- 17 the captains needed to ensure that the lieutenants were
- 18 actively involved in the disciplinary policy, exercising
- 19 their own judgment and coming to the shift captains with
- 20 recommendations as far as what they believed should be the
- 21 appropriate discipline issued, whether it was attendance or
- 22 misconduct, because that was the part that we felt that we
- 23 weren't hitting the mark on after we first communicated this
- 24 previously.
- 25 And then there would have been individual meetings. I

- 1 know I had personal individual meetings with the captains,
- 2 reinforcing this afterwards as well.
- 3 Q. What time frame -- when you said that -- you said "we."
- 4 First, who is the "we," and also, what time frame were those
- 5 meetings in?
- 6 A. I'm sorry. The "we" would have been the author of this
- 7 document, Juan Rodriguez as the operations coordinator, and
- 8 myself. And then the time period would have been in the
- 9 January to February time period.
- 10 Q. Of what year?
- 11 A. Of 2016. That would have been during the time period
- 12 where I was transitioning into my new role, but I was still
- 13 at the site assigned because a project manager had not been
- 14 determined at that point. So I still had kind of dual
- 15 responsibility.
- 16 Q. And then what did you do after that meeting with all of
- 17 the captains together?
- 18 A. Oh, I did -- I personally did follow-ups, as far as
- 19 meeting with the captains and discussing the whole purpose of
- 20 the email, discussed what it was that I had identified as far
- 21 as seeing that the lieutenants were not as actively involved
- 22 in this process with the discipline as we felt they needed to
- 23 be.
- 24 Q. Do you recall which captains you spoke to one-on-one?
- 25 A. Yeah. I would have met with Captain Feldman, Captain

- 1 Evans, Captain Reyes, and Captain Johnson.
- 2 Q. Would you go back real quickly and give us everybody's
- 3 name again, with their first names, too?
- 4 A. Sure. Captain Feldman is Charles Feldman. Captain
- 5 Evans is Lee Evans. Captain Reyes is Kevin Reyes. And
- 6 Captain Johnson is Charlotte Johnson.
- 7 HEARING OFFICER CORA: I don't see a Feldman in the
- 8 Employer's Exhibit 1. Is he still employed by the Company?
- 9 THE WITNESS: Yeah. He is on -- oops, Exhibit 1,
- 10 which -- are we talking the email?
- 11 HEARING OFFICER CORA: No. I'm talking about the
- 12 organizational chart.
- 13 THE WITNESS: Sure. The -- sorry. The organization
- 14 chart shows a Captain Steven Bonnell. Steven Bonnell, at
- 15 that time that this email went out, would have been the
- 16 backup to Captain Feldman. Captain Feldman has since left
- 17 our employment.
- 18 HEARING OFFICER CORA: Thank you.
- 19 Q. BY MR. SELEMAN: To the extent you recall one of those
- 20 conversations you had one-on-one with a captain, would you
- 21 take us through what you told one of those captains and which
- 22 one you told?
- 23 A. Yeah. It would have been similar with all of them, but
- 24 take Captain Feldman, who was a dayshift captain. I would --
- 25 I communicated that by reviewing some of the discipline that

- 1 I had seen, I saw that the captain's name was on the
- 2 discipline, and it was discipline that should have been
- 3 issued by a lieutenant because they had the opportunity to
- 4 address the misconduct or attendance, I don't remember
- 5 specifically which one it was, because it was at their level
- 6 where it would have been like a written or a documented
- 7 verbal. And they had that opportunity to exercise and use
- 8 their own judgment to come to the conclusion of what type of
- 9 discipline should be issued.
- 10 So I reinforced with Captain Feldman, was that the
- 11 expectation was that they have their first-line supervisors,
- 12 the lieutenants, be involved in that process, the
- 13 disciplinary policy allows for that, and that we wanted them
- 14 to be involved in that process. And they needed to coach
- 15 them into -- coaching meaning reinforce, explain to them why
- 16 they needed to be involved in it, and have them actually
- 17 involved in that process.
- 18 That similar conversation would have taken place with
- 19 all four captains.
- 20 Q. And what does "involved" mean?
- 21 A. Involved simply means that they can read the policy,
- 22 they understand the policy. They can actively determine what
- 23 type of discipline should be issued and make a recommendation
- 24 based on their understanding of the policy and their
- 25 understanding of the either misconduct or the attendance

- 1 deficiency. And recommendation could be made to the captain.
- 2 And the captain should allow them to be involved in that
- 3 process to go ahead and issue that discipline.
- 4 Q. Has there been any change in the last couple of years in
- 5 the captains' role in the issuance of discipline, other than
- 6 what you just described?
- 7 A. Captains have always been involved in the issuance of
- 8 discipline.
- 9 HEARING OFFICER CORA: I'm sorry. When you produce
- 10 these recommendations made to captains regarding the
- 11 disciplines, are you -- can you specify what types of
- 12 disciplines you're talking about?
- 13 THE WITNESS: Misconduct.
- 14 HEARING OFFICER CORA: Okay.
- 15 THE WITNESS: Or attendance related.
- 16 HEARING OFFICER CORA: Okay. And would that involve the
- 17 oral counseling and the written and the terminations, or
- 18 specifically some of them, no?
- 19 THE WITNESS: Well, they can certainly make a
- 20 recommendation at any level of discipline. It's just that
- 21 the lieutenant can't -- per our policy, if it involves a
- 22 suspension, they're not the person that actually issues that.
- 23 But they certainly can make a recommendation on it.
- 24 HEARING OFFICER CORA: Thank you.
- 25 THE WITNESS: And -- okay.

- 1 He also would have had the same weighted score as the rest of
- 2 the personnel on the panel.
- 3 Q. And was that also considering security officers for a
- 4 promotion to the position of captain?
- 5 A. Yes. That would have been for a lieutenant's position.
- 6 Q. Any security officers ever serve on one of those panels
- 7 with you?
- 8 A. No.
- 9 MR. SELEMAN: No further questions.
- 10 HEARING OFFICER CORA: I just have one quick question.
- 11 Perez is not in, listed as being a captain in Employer
- 12 Exhibit 1. Is he still employed by the Company?
- 13 THE WITNESS: No.
- 14 HEARING OFFICER CORA: Thank you.
- 15 Petitioner, you may cross the witness.
- 16 MR. MOORE: Thank you.
- 17 CROSS-EXAMINATION
- 18 Q. BY MR. MOORE: Mr. Mareth, directing your attention to
- 19 Company Exhibit 2, this is what you characterized, and the
- 20 label says it's the progressive discipline policy. And
- 21 you -- it's the responsibility, you said, of both lieutenants
- 22 and captains to use this when they mete out discipline?
- 23 A. Correct.
- 24 Q. And you were asked if there had been any changes in the
- 25 last couple of years, and you described how you and other

- 1 management people took steps to, as you characterized,
- 2 reinforce expectations of both captains and lieutenants; is
- 3 that accurate?
- 4 A. Correct.
- 5 Q. There was, however, no change in Company Exhibit 2
- 6 accompanying that, was there?
- 7 A. Correct.
- 8 Q. Now, do you recall testifying in connection with a Board
- 9 case involving the termination of two lieutenants from this
- 10 bargaining unit -- excuse me, from this worksite?
- 11 A. I do.
- 12 Q. And isn't it a fact that, in the course of testifying,
- 13 you testified that these lieutenants, indeed all lieutenants,
- 14 were actively involved in the discipline of bargaining unit
- 15 -- of employees?
- 16 A. Correct.
- 17 Q. Correct? So in light of your testimony here today, that
- 18 testimony in that prior case was not accurate, was it?
- 19 MR. SELEMAN: Objection. Mr. Mareth explained that, as
- 20 far as the Company as concerned, these people always had this
- 21 authority. He took actions to reinforce the expectation of
- 22 what their role was in exercising that authority. There's
- 23 nothing inconsistent about it, and the Company stands by the
- 24 testimony in that earlier hearing.
- MR. MOORE: Well, perhaps I can clarify by asking a

- 1 Q. Okay.
- 2 A. Yes.
- 3 Q. Okay. But your testimony here today is you apparently
- 4 discovered that wasn't the case, correct?
- 5 A. My testimony was that they weren't meeting the
- 6 expectation as we had expected. We have lieutenants that
- 7 issue discipline, but they weren't issuing the discipline as
- 8 expected. And what I had done -- what -- how I identified
- 9 that is I was reviewing disciplinary records, and I saw
- 10 captains' names frequently on those discipline records that I
- 11 felt lieutenants should have been involved in the process
- 12 because they had the ability to be involved. It was at the
- 13 level that they could issue discipline. And that is why I
- 14 was questioning it. That's why I spoke to the operations
- 15 coordinator. And then ultimately we rolled that down to the
- 16 levels I spoke to.
- 17 Q. All right.
- 18 A. So it wasn't an issue of that they weren't doing any
- 19 issuance of discipline.
- 20 Q. Well, your testimony, correct me if I'm wrong, was that
- 21 lieutenants, as a group, were actively involved in issuing
- 22 discipline in these prior two cases, correct?
- 23 HEARING OFFICER CORA: Can we go off the record a
- 24 second?
- 25 (Off the record from 10:55 a.m. to 11:00 a.m.)

- 1 lieutenants are supposed to be ones --
- 2 MR. SELEMAN: Objection. Document speaks for itself.
- MR. MOORE: Well, I'm asking him about this document,
- 4 although he's not the author, but supposedly he --
- 5 MR. SELEMAN: Objection. Why can you ask him to
- 6 paraphrase it but I can't?
- 7 MR. MOORE: Because this is cross-examination. I'd like
- 8 to be able to explore this document.
- 9 MR. SELEMAN: The objection still applies.
- 10 HEARING OFFICER CORA: If I can hear the question first.
- 11 Can you complete your question?
- MR. MOORE: All right. Yeah. I'd like to try that.
- .13 Q. BY MR. MOORE: It says here that lieutenants are
- 14 supposed to be the ones putting together coachings and, as
- 15 applicable, discipline for their direct reports. So do you
- 16 understand this to mean that all discipline applicable to the
- 17 security officers under a lieutenant are supposed to be
- 18 prepared by the lieutenant?
- 19 A. The lieutenants have the ability to issue discipline
- 20 and/or coachings, and that's what he's referring to.
- 21 Q. And your testimony is they can do so without the
- 22 approval of either a captain or anyone else in the hierarchy?
- 23 A. They have the ability to use their own independent
- 24 judgment to issue discipline.
- 25 Q. Okay. And are there any limitations on the discipline

- 1 just left up to the individual to decide? I mean, are they
- 2 using criteria? Is there a form, a chart they're using?
- 3 THE WITNESS: No. It's based on the correctness of the
- 4 response. There isn't a chart --
- 5 HEARING OFFICER CORA: Okay.
- 6 THE WITNESS: -- like you're describing.
- 7 HEARING OFFICER CORA: Okay. I have no further
- 8 questions.
- 9 Employer?
- 10 MR. SELEMAN: Nothing further.
- 11 MR. MOORE: Nothing else.
- 12 HEARING OFFICER CORA: You're excused.
- 13 THE WITNESS: Okay.
- 14 HEARING OFFICER CORA: Thank you.
- 15 (Witness excused.)
- 16 MR. SELEMAN: Employer now calls James Scott.
- 17 HEARING OFFICER CORA: Please raise your right hand.
- 18 (Whereupon,
- 19 JAMES CASEY SCOTT
- 20 was called as a witness by and on behalf of the Employer and,
- 21 after being first duly sworn, was examined and testified as
- 22 follows:)
- 23 HEARING OFFICER CORA: You may have a seat. Can you
- 24 please state your name and spell it for the record?
- 25 THE WITNESS: My names is James Casey Scott, J-a-m-e-s

- 1 C-a-s-e-y S-c-o-t-t.
- 2 HEARING OFFICER CORA: Thank you.
- 3 DIRECT EXAMINATION
- 4 Q. BY MR. SELEMAN: Mr. Scott, do you also commonly go by
- 5 Casey?
- 6 A. I do.
- 7 Q. Who are you employed by?
- 8 A. I work for G4S Regulated Security Solutions.
- 9 Q. And about how long have you been employed by G4S?
- 10 A. Since 2010, so 7 years.
- 11 Q. What is your current position?
- 12 A. Currently, I'm the project manager for G4S at Turkey
- 13 Point nuclear plant.
- 14 Q. And about how long have you held that position?
- 15 A. Approximately a year and a half.
- 16 Q. So that takes us back to like what?
- 17 A. March.
- 18 Q. About March?
- 19 A. March of 2016.
- 20 Q. All right. And what was your position before that?
- 21 A. Prior to that, I was a field supervisor or lieutenant
- 22 and backup captain for Delta Team.
- 23 Q. Okay. Do you recall about how long you served as a
- 24 lieutenant?
- 25 A. I was promoted in September of 2011, so approximately

- 1 5 years, 6 years.
- 2 Q. And did you have a position with G4S before you were a
- 3 lieutenant at this site?
- 4 A. I was also a security officer at Turkey Point nuclear.
- 5 Q. How long did you hold that position?
- 6 A. Approximately a year and a half. I was hired in
- 7 February of 2010.
- 8 Q. Would you please generally describe your job
- 9 responsibilities as project manager?
- 10 A. So as the project manager for G4S, I oversee the entire
- 11 contract security organization. I'm responsible for various
- 12 administrative functions, human resources, ensuring
- 13 compliance with all of our policies and procedures, and I'm
- 14 the primary liaison between the Company and our client, which
- 15 is Florida Power & Light, at the site.
- 16 Q. Is there anybody else who helps you manage this site on
- 17 behalf of G4S?
- 18 A. Yes. I have a staff, so I have a training coordinator
- 19 and an operations coordinator. And I have 28 different
- 20 supervisors who also help run the individual shifts, 4
- 21 shift captains, and 24 lieutenants.
- 22 (Employer's Exhibit 4 marked for identification.)
- 23 Q. BY MR. SELEMAN: I'm showing you a document that's been
- 24 marked as Employer Exhibit 4. Do you recognize this
- 25 document?

- 1 A. I do. This is a Florida Power & Light procedure for
- 2 Turkey Point that governs the responsibilities as far as FPL
- 3 is concerned for our various security supervisors, being
- 4 captains and lieutenants.
- 5 Q. What is a security supervisor as referred to in this
- 6 document?
- 7 A. This document uses the term "security supervisor" to
- 8 mean a lieutenant.
- 9 Q. What is a security shift supervisor for this document's
- 10 purposes?
- 11 A. The security shift supervisor, or triple S, would be a
- 12 captain.
- 13 Q. Does this document accurately set forth the
- 14 responsibilities of the lieutenants as security supervisors?
- 15 A. It does.
- 16 Q. Directing your attention to Section 3.1, paragraph 8,
- 17 would you tell us what that is talking about?
- 18 A. So this particular item identifies that security
- 19 supervisors or lieutenants are responsible for ensuring that
- 20 security officers are properly equipped and qualified before
- 21 they're assigned to posts, meaning --
- 22 HEARING OFFICER CORA: Sorry. For clarity of the
- 23 record, that's on page 3?
- 24 THE WITNESS: That's correct.
- 25 HEARING OFFICER CORA: Thank you. Sorry.

- 1 THE WITNESS: So the lieutenants are responsible for
- 2 ensuring the security officers are qualified and properly
- 3 equipped before putting them on post, which means that
- 4 security officers have to meet certain qualifications on a
- 5 regular basis in order to be certified or qualified as
- 6 security officers. The lieutenants cannot put somebody who
- 7 is not qualified into what we would consider an armed
- 8 responder position, which is something a security officer
- 9 would hold.
- 10 The lieutenants also validate that the officers are
- 11 properly equipped, meaning they have all the required duty
- 12 equipment, weapons, communications equipment, required
- 13 licensing and documentation on their person before they go on
- 14 duty.
- 15 Q. What's a lieutenant supposed to do if he or she
- 16 determines a security officer is not qualified?
- 17 A. An officer who's not qualified would not be allowed to
- 18 go on duty or, if discovered to be not qualified, would be
- 19 removed from duty by that lieutenant.
- 20 Q. Would a security officer lose pay if that happened?
- 21 A. Potentially. Yes.
- 22 Q. Directing your attention to the next paragraph,
- 23 paragraph 9, what's that one talking about?
- 24 A. So paragraph 9, also on page 3, covers the fact that
- 25 security officers must understand the requirements for a

- 1 post. So a lieutenant is responsible for briefing an officer
- 2 before they go to a post for the first time. So the
- 3 lieutenant has to ensure that the officer understands all the
- 4 things that the officer must be responsible for as far as, is
- 5 he looking at a section of fence or controlling access, so on
- 6 and so forth.
- 7 Q. On the next page, page 4, paragraph 12, what's that item
- 8 talking about?
- 9 A. Lieutenants are responsible for ensuring that security
- 10 officers are alert and attentive, or what we would consider
- 11 fit for duty, meaning they're not under the influence of
- 12 alcohol or any illegal drugs, they're well rested, they're
- 13 awake, they're paying attention to their surroundings.
- 14 The lieutenants also have to ensure that the officers
- 15 are properly performing their duties, so if they're
- 16 responsible for controlling access, that they're actually
- 17 controlling access through a certain area. If they're
- 18 responsible for watching a section of the fence, the
- 19 lieutenant has to make sure that the officer is actually
- 20 watching that section of the fence, or any other of the
- 21 myriad of responsibilities the officers have.
- 22 Q. How are lieutenants expected to ensure that security
- 23 officers are alert or attentive?
- 24 A. Lieutenants do a variety of things. They perform post
- 25 inspections where they interact with the officers on a

- 1 regular basis throughout the shift. Lieutenants may perform
- 2 what we call attentiveness checks over the radio or
- 3 telephone, where they speak to an officer via communications,
- 4 remote communications to make sure that they are awake and
- 5 alert.
- 6 They may require an officer to call in their particular
- 7 post responsibilities to ensure the officer knows why they
- 8 are at a particular post.
- 9 Q. What kind of factors would a lieutenant consider in
- 10 making a decision one way or the other on that?
- 11 A. The lieutenant would have to consider his experience
- 12 with that officer, understand what that officer's personality
- 13 type is like and how that officer would normally present
- 14 themselves in terms of posture, the way that he would speak,
- 15 his mannerisms, and things like that. So the lieutenants are
- 16 qualified to perform fitness for duty assessments where they
- 17 would recognize anything aberrant about that, somebody who's
- 18 maybe slurring his words or appears drowsy, appears confused,
- 19 anything that might indicate that he was not capable of
- 20 performing his duties.
- 21 Q. Can a lieutenant decide that a security officer is not
- 22 fit for duty on his or her own?
- 23 A. Yes. The lieutenants are qualified as what we consider
- 24 fitness for duty supervisors, and they do have the ability to
- 25 relieve individuals if they believe they are not fit for

- 1 duty.
- 2 Q. What would happen to a security officer who was relieved
- 3 as not being fit for duty?
- 4 A. An officer who's not fit for duty might be sent home,
- 5 may lose pay.
- 6 Q. Does this document accurately set forth the
- 7 responsibilities of captains as security shift supervisors?
- 8 A. Yes, it does.
- 9 Q. Directing your attention to page 4 still, Section 3.2,
- 10 paragraph 1, what's that item talking about?
- 11 A. So because we work in a particularly regulated industry,
- 12 we have a lot of policies, procedures, site plans. We have
- 13 NRC, our nuclear regulatory requirements that we have to
- 14 meet. The security shift supervisor or captain is
- 15 responsible for the overall security shift. So anything
- 16 security-related that happens during a 12-hour shift is the
- 17 responsibility of that captain.
- 18 So they have to ensure that all the security force
- 19 members, lieutenants and officers who report to them, are
- 20 performing all their duties as required and are meeting all
- 21 those NRC requirements, site procedure requirements and site
- 22 policies.
- 23 Q. And directing your attention to page 5, Section 3.2,
- 24 paragraph 2, what's that one about?
- 25 A. Again, because we're a regulated industry, we have to

- 1 MR. SELEMAN: Move for the admission of Employer
- 2 Exhibit 6.
- 3 MR. MOORE: No objection.
- 4 HEARING OFFICER CORA: Hearing no objections, Employer's
- 5 Exhibit 6 is admitted into evidence.
- 6 (Employer's Exhibit 6 received in evidence.)
- 7 (Employer's Exhibit 7 marked for identification.)
- 8 Q. BY MR. SELEMAN: And the next one, which probably
- 9 everybody wishes I had shown earlier, showing you what's been
- 10 marked as Employer Exhibit 7. Are you familiar with this
- 11 document?
- 12 A. Yes. This is the team roster, which is a document that
- 13 we use which shows the entire security organization, all the
- 14 officers, lieutenants, captains, and staff members that work
- 15 for G4S at Turkey Point.
- 16 Q. And who are the people that are marked in yellow
- 17 highlight?
- 18 A. The yellow highlighted areas are lieutenants.
- 19 Q. And who is highlighted in green?
- 20 A. Those would be the captains.
- 21 Q. How many lieutenants are on each team?
- 22 A. Each team has six slots for lieutenants. Currently we
- 23 have one on medical leave and one new lieutenant in training,
- 24 which is why there is that disparity there in the two

- 1 columns. But there would be normally six lieutenants on each
- 2 team.
- 3 Q. How many security officers does each lieutenant
- 4 supervise?
- 5 A. Each lieutenant would supervise between five and seven
- 6 security officers directly.
- 7 Q. How many captains are on each team?
- 8 A. There's one captain on each team.
- 9 Q. Who's above the captain?
- 10 A. That'll be the security operations coordinator, Juan
- 11 Rodriguez.
- 12 Q. Who's above the operations coordinator?
- 13 A. That would be me.
- 14 Q. Is the operations coordinator or the project manager
- 15 always present?
- 16 A. No. We work normal business hours, Monday through
- 17 Friday. We're not there typically on nights or weekends.
- 18 Q. Who's in charge if neither one of the ops coordinator or
- 19 the project manager is there?
- 20 A. The shift captain. The shift captain is always
- 21 responsible for everything that takes place on the shift.
- 22 Q. Is that true when the ops coordinator or the project
- 23 manager is on site?
- 24 A. Yes. Even though we're on site, we're not directly

- 1 supervising the security force when we're there. We do
- 2 observations in the field. We do interact with the shift
- 3 captains, lieutenants, and officers, but the captain runs the
- 4 shift. And the lieutenants, by extension, run the individual
- 5 officers and within their areas of responsibility.
- 6 MR. SELEMAN: Move for the admission of Employer
- 7 Exhibit 7.
- 8 MR. MOORE: May I voir dire the witness?
- 9 HEARING OFFICER CORA: You may.
- 10 VOIR DIRE EXAMINATION
- 11 Q. BY MR. MOORE: Is this a current staffing? It was
- 12 accurate as of today or yesterday?
- 13 A. This was accurate as of August 1st, 2017.
- 14 Q. Oh. That's the date up in the --
- 15 A. Upper left. That's correct.
- 16 Q. Are there any material changes in the last 17 days, to
- 17 your knowledge?
- 18 A. One officer is on military leave that's not reflected on
- 19 this, to my knowledge. There may be a couple of other minor
- 20 changes.
- 21 Q. But in terms of the staffing for captains and
- 22 lieutenants, is that correct, to the best of your knowledge?
- 23 A. Yes, it is.
- 24 MR. MOORE: No objections.

- 1 HEARING OFFICER CORA: Hearing no objections, Employer's
- 2 Exhibit 7 is admitted into evidence.
- 3 (Employer's Exhibit 7 received in evidence.)
- 4 HEARING OFFICER CORA: I have a quick question. I see
- 5 that S -- I don't know if this was explained, and tell me if
- 6 you did, the SAF, what is that?
- 7 THE WITNESS: Sure. So we have what we call the site
- 8 adversary force. We perform drills and exercises to validate
- 9 if our strategy is as effective as it is. We have a number
- 10 of our security force members, captains -- not captains, I'm
- 11 sorry, lieutenants and officers that volunteer to be on this
- 12 adversary force. And they basically serve as mock attackers
- 13 to attack the plant and give our officers a chance to
- 14 practice defending the plant.
- 15 HEARING OFFICER CORA: Okay. And I heard you mention
- 16 the four backups. I think you said backup lieutenants and --
- 17 THE WITNESS: Backup captains, right.
- 18 HEARING OFFICER CORA: Backup captains. Who -- how
- 19 would -- is it designated who is a backup captain here?
- 20 THE WITNESS: Right. So if you look on -- you don't see
- 21 one in the Alpha column, but in the B team, C team, and D
- 22 team column where it says B/U SSS next to a name.
- 23 HEARING OFFICER CORA: Okay.
- 24 THE WITNESS: So for Jimmy Aviles, Justin Smith, and
- 25 then Christopher Cohen, those are the backup captains or the

- 1 backup security shift supervisors.
- 2 HEARING OFFICER CORA: Okay.
- 3 THE WITNESS: So they hold the rank of lieutenant. And
- 4 when the captain is on vacation, they can step in and
- 5 actually act as a captain for a shift.
- 6 HEARING OFFICER CORA: Okay. And there's only a
- 7 designation of backup for -- like a backup captain. Are
- 8 there any for backup lieutenants, or is it just captain?
- 9 THE WITNESS: Just captains. Just backup captains.
- 10 (Employer's Exhibit 8 marked for identification.)
- 11 DIRECT EXAMINATION (cont.)
- 12 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 13 Employer Exhibit 8. Are you familiar with this document?
- 14 A. Yes. This is a document that our supervisors sign on
- 15 promotion that basically outlines some of the
- 16 responsibilities that our lieutenants have at the Florida
- 17 Power & Light sites.
- 18 Q. Do you know who signed this document, this one?
- 19 A. Yes. This is Richard Arias. He's a lieutenant on C
- 20 team.
- 21 Q. Did anyone else sign a similar document?
- 22 A. Yes. The majority of our supervisors have signed this
- 23 document.
- 24 Q. How do you know that?
- 25 A. I personally looked in personnel files and validated

- 1 that we have these on file for the majority of our
- 2 lieutenants and captains.
- 3 MR. SELEMAN: Move for the admission of Employer
- 4 Exhibit 8.
- 5 HEARING OFFICER CORA: Any objections?
- 6 MR. MOORE: No objection.
- 7 HEARING OFFICER CORA: Hearing no objections, Employer's
- 8 Exhibit 8 is admitted into evidence.
- 9 (Employer's Exhibit 8 received in evidence.)
- 10 Q. BY MR. SELEMAN: Generally speaking, what's the purpose
- 11 of Employer Exhibit 8?
- 12 A. Exhibit 8 basically outlines some of the supervisory
- 13 requirements. So it's a list of expectations that we have of
- 14 lieutenants and captains, as far as things that are maybe not
- 15 specifically covered in procedures, talking about things like
- 16 leading by example, having no tolerance for unsafe acts,
- 17 completing tasks on time, just general expectations that we
- 18 have of supervisors, where we hold them to I don't want to
- 19 say a higher standard, but there are more things required of
- 20 them in a supervisory role as lieutenants and captains.
- 21 (Employer's Exhibit 9 marked for identification.)
- 22 Q. BY MR. SELEMAN: And I've put before you something
- 23 marked as Employer Exhibit 9. Do you recognize that
- 24 document?
- 25 A. Yeah. This is a management challenge document. This

- 1 is, again, another document that we have lieutenants sign
- 2 upon promotion.
- 3 Q. Who signed this document?
- 4 A. This one, again, is Richard Arias, one of our
- 5 lieutenants.
- 6 Q. To your knowledge, has anybody else signed a similar
- 7 document?
- 8 A. Yes. Again, the majority of our lieutenants and
- 9 captains have signed this document.
- 10 Q. Generally speaking, what's the purpose of this document?
- 11 A. This is another document that outlines the expectations
- 12 for people who hold a supervisory role as a lieutenant or
- 13 captain. This asks them to, in their own words, explain some
- 14 of their duties and responsibilities, put things into their
- 15 own words, and demonstrate that they understand all the
- 16 responsibilities that they are going to have as a lieutenant
- 17 or captain that they did not necessarily have when they were
- 18 in a security officer position.
- 19 Q. As the project manager, is there any question in your
- 20 mind -- strike that.
- 21 MR. SELEMAN: Move for the admission of Employer
- 22 Exhibit 9.
- 23 HEARING OFFICER CORA: Any objection?
- MR. MOORE: Well, I object to the extent it's being
- 25 offered for the responses of this particular person. If the

- 1 only purpose of this is to demonstrate that some of the
- 2 lieutenants are given this form, then I have no objection.
- 3 But beyond that, I don't think it's relevant.
- 4 MR. SELEMAN: I'm happy to ask a few more questions and
- 5 see if that helps provide some added clarity.
- 6 HEARING OFFICER CORA: Sure.
- 7 Q. BY MR. SELEMAN: To your knowledge, who, of the current
- 8 lieutenants and captains, have signed a similar document?
- 9 A. The overwhelming majority, so there may be one or two
- 10 that have not signed this or that we don't have it on file
- 11 for, but the overwhelming majority.
- MR. SELEMAN: With the limitation that Employer's not
- 13 offering it for people's specific written answer to the
- 14 questions so much as the contents of the document, the
- 15 questions itself.
- 16 HEARING OFFICER CORA: I'm going to allow the admission
- 17 of the entire document, and the reader of the record can give
- 18 it the weight it deserves.
- 19 (Employer's Exhibit 9 received in evidence.)
- 20 MR. SELEMAN: Thank you.
- 21 Q. BY MR. SELEMAN: Are you familiar with the phrase
- 22 "force-on-force"?
- 23 A. Yes. Force-on-force is the general term that we use to
- 24 describe the drills and exercises that we do to validate our
- 25 defensive strategy is effective.

- 1 Q. For those of us that don't work in the security field at
- 2 a nuclear power plant, could you explain that in a little
- 3 more detail?
- 4 A. Okay. So the power plant has a, what we call a
- 5 defensive strategy plan, which is basically how we respond to
- 6 terrorist attacks, any sort of security emergency like that.
- 7 As part of that defensive strategy, you have individuals that
- 8 we would consider armed responders. Some of them are in
- 9 fixed locations. Some of them would respond to specific
- 10 locations based on our strategy. Other ones would respond to
- 11 general locations dependent on the nature of the threat.
- 12 So you would determine where an attack may be coming
- 13 from, and you would respond to that location based on the
- 14 position that you're fulfilling. Some of those responses are
- 15 automatic. Some of those responses would be directed by
- 16 supervisors, by lieutenants or captains, filling in the roles
- 17 of what we would call the response team leader and the alarm
- 18 station operator.
- 19 Q. Are you able to explain G4S security force response as
- 20 part of a force-on-force in detail here today?
- 21 A. I cannot go into specifics about locations, response
- 22 times or numbers of personnel because that's Safeguards
- 23 information, but I can certainly talk generic about how we
- 24 respond without going into specifics.
- 25 Q. What does Safeguards information mean?

- 1 A. Safeguards refers to information that we consider
- 2 sensitive, security sensitive or sensitive with regard to
- 3 safe shutdown of the plant. So when we talk about the number
- 4 of personnel that we have working and the specific kind of
- 5 weapons that they carry, anything that might give a potential
- 6 attacker some insider knowledge that would give them an
- 7 advantage if they were trying to attack the facility would be
- 8 stuff that we would consider Safeguards information. And we
- 9 would protect that information and restrict its distribution.
- 10 Q. And when you say the specific number of people working,
- 11 are you talking about what's on the roster or actually how
- 12 many people literally are working at the site today?
- 13 A. How many people are actually required to be onsite
- 14 today. When I talked about the minimum manning number that
- 15 we have, that's something that, for example, I could not
- 16 disclose.
- 17 Q. Do the lieutenants have a role that's different than the
- 18 security officers in a force-on-force?
- 19 A. Yes. Yes, definitely. Lieutenants, as I mentioned,
- 20 they're going to fulfill the roles of response team leader or
- 21 alarm station operator. The alarm station operators work in
- 22 basically our security command centers, where we have
- 23 lieutenants there monitoring all of our intrusion detection
- 24 systems, so they're watching perimeter alarms, they're
- 25 watching camera systems. They're assessing alarms as they

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- 1 come in. They're communicating alarms where there might need
- 2 to be a response by a security officer.
- In the event of a contingency, a force-on-force type of
- 4 scenario, a lieutenant who's working as alarm station
- 5 operator would have to implement the defensive strategy, call
- 6 the appropriate notification over our communication systems
- 7 so we've got our personnel responding to their assigned
- 8 locations.
- 9 The alarm station operator or the lieutenant would have
- 10 to make communications as to the location, the size, the
- 11 equipment of any potential attackers that are trying to come
- 12 into the facility, to ensure that our responders have that
- 13 information so they know where to respond and where to expect
- 14 the threat to come from.
- The lieutenant working as the alarm station operator
- 16 might make recommendations to the shift captain on
- 17 redeployments if he wanted to move personnel around to
- 18 different locations based on the nature of the threat. The
- 19 alarm station operators may also communicate with local law
- 20 enforcement to keep them apprised of the situation, request
- 21 their assistance and direct them as to where to respond.
- Then we have the response team leader, which would also
- 23 be a lieutenant. That's going to be somebody who's out in a
- 24 field location. And they're going to be responsible for what
- 25 we would call generically the response team, which is the

- 1 group of armed officers that are on duty.
- So the response team leader has the responsibility to
- 3 deploy that response team. Now, as I said, some of them are
- 4 going to respond to predetermined locations, and some will
- 5 respond to locations that will vary based on the nature of
- 6 the attack or the threat. In a situation like that, the
- 7 lieutenant's going to use his training, skills, and
- 8 experience to deploy those officers most effectively to
- 9 effect that strategy.
- 10 So the lieutenant, as the RTL, may make a decision based
- on the conditions of the plant that day to put one officer in
- 12 one location that would vary from day to day as conditions
- 13 throughout the plant are constantly changing.
- 14 Q. Do you --
- 15 A. So --
- 16 Q. Sorry to --
- 17 A. So a lieutenant would have to make a determination based
- 18 on his knowledge of where the threat is coming from, where
- 19 would he best want to position those responders in order to
- 20 defend the plant from the threat.
- 21 Q. Do all the lieutenants serve as a response team leader?
- 22 A. All lieutenants are qualified as response team leaders.
- 23 You have one response team leader who is on duty at any given
- 24 time.
- 25 Q. And does that assignment change each shift that the same

- 1 team works?
- 2 A. Yes. Yeah. All lieutenants are qualified to work as
- 3 the RTL, and over the course of time, lieutenants will cycle
- 4 through that RTL position.
- 5 Q. So what variables might come into play that a lieutenant
- 6 acting as the response team leader would have to consider in
- 7 formulating a response?
- 8 A. The lieutenant's going to have to consider a lot of
- 9 factors. So through their training, their skills, and their
- 10 experience in our drills and exercises, their knowledge of
- 11 the layout of the plant, their knowledge of the current
- 12 conditions in the plant, that's going to affect their
- 13 decision about where they might deploy some of those
- 14 responders.
- The lieutenant's going to have to take into
- 16 consideration things like the equipment or the weapons that
- 17 the adversaries are carrying, what location they're in, what
- 18 their proximity is to certain vital plant equipment. The
- 19 lieutenant's going to have to consider the individual
- 20 capabilities of the officers.
- 21 Every officer is qualified to a certain minimum
- 22 standard, but some officers are certainly better at some
- 23 things than others. So if you have somebody who's a better
- 24 shot, maybe he's a better to position at a further distance.
- 25 If you have somebody who's faster, maybe you send him, you

- 1 know, moving a further distance to interdict some
- 2 adversaries.
- 3 The lieutenant has to take all that stuff into account.
- 4 And a good decision would result in the positioning of his
- 5 responders in the right location to stop a terrorist attack
- 6 and prevent them from reaching their objective. If a
- 7 lieutenant makes a bad call, he may put one of those
- 8 responders in harm's way in terms of crossfire, friendly fire
- 9 from another officer. If he puts them in the entirely wrong
- 10 location, maybe the terrorists are able to shoot right past
- 11 him and reach their objection and cause radiological
- 12 sabotage.
- 13 Q. When you refer to responders, who are you referring to?
- 14 A. Responders is a generic term that we use for security
- 15 officers that are fulfilling the armed responder role.
- 16 Q. Did you ever serve as a response team leader when you
- 17 were a lieutenant?
- 18 A. Yes, I did.
- 19 Q. Could you take us through one of those experiences and
- 20 your thought processes while you were acting in that
- 21 capacity?
- 22 A. Sure. So serving as a response team leader, and again,
- 23 without going into specifics that would be sensitive, if we
- 24 were responding, we were responding to a threat coming from a
- 25 certain direction, and I had two to three officers or

- 1 responders with me, based on my knowledge of the plant, I led
- 2 those officers to a specific location that I knew would be
- 3 advantageous for us to affect a strategy.
- 4 Based on communications that we received from the alarm
- 5 station operator as to the location and the direction of
- 6 travel of the adversaries, I took those officers with me and
- 7 positioned them in locations that they could best use their
- 8 tactics, concealment, and cover in order to place themselves
- 9 in between the vital plant equipment and where we knew that
- 10 the attackers were coming from.
- 11 So based on my knowledge and experience with those
- 12 officers and knowledge of their capabilities, I made
- 13 decisions about where I wanted to place each officer, which
- 14 again, is not covered by any policy or procedure; it was
- 15 based on my judgment as a lieutenant at the time.
- 16 Q. Did you consult with a superior before you made those
- 17 decisions --
- 18 A. No.
- 19 Q. -- and deployed those people?
- 20 A. No. Those decisions were mine alone. They were made
- 21 based on my knowledge and my experience.
- 22 Q. Was that a simulated attack?
- 23 A. Yes. That was a simulated attack.
- 24 Q. If it was a real attack, based on your decisions, what
- 25 could have happened to those security officers that were part

- 1 of your responders?
- 2 A. I certainly make decisions as a lieutenant to put those
- 3 officers in harm's way. So if I made that bad decision,
- 4 again, somebody could potentially lose their life, a security
- 5 officer, if I made the wrong call.
- 6 Q. And if somebody lost their life, presumably they would
- 7 lose their job?
- 8 A. Yes. That's correct.
- 9 Q. What about the captains? Do they have any particular
- 10 role different than the security officers in a force-on-
- 11 force?
- 12 A. Yes. So the captains are responsible for the overall
- 13 command and control of the on-duty security force. So the
- 14 captains are going to be the primary liaison between local
- 15 law enforcement and the security force. The captain is also
- 16 going to be communicating with the operations department on
- 17 site, which are the individuals that actually operate the
- 18 plant equipment, so the captain is going to be communicating
- 19 with those individuals. They have certain actions to take in
- 20 a security emergency in order to ensure the safe shutdown of
- 21 the plant.
- The captain may make decisions to relocate security
- 23 forces at any time, based on the direction of the threat and
- 24 knowing where the adversaries are located and where they best
- 25 need to or where they can most effectively implement the

- 1 strategy by relocating people:
- 2 Q. Is the potential impact on the security officers from
- 3 the captain's decisions the same as the impact from the
- 4 lieutenant's decisions?
- 5 A. Yes. If the captain made a decision to relocate one of
- 6 those officers, that could certainly put that officer in
- 7 harm's way.
- 8 Q. Is it fair to say that the captain's decisions would
- 9 impact more security officers than the lieutenant's
- 10 decisions?
- 11 A. Yes. With the captain overseeing the entire security
- 12 force, the captain would definitely have a bigger impact
- 13 based on the number of people that captain could be
- 14 communicating with, whereas a lieutenant might only be
- 15 communicating with a certain group of officers, not the
- 16 entire on-duty security force.
- 17 Q. While you were a lieutenant, were you involved in the
- 18 issuance of discipline to security officers?
- 19 A. Yes, I was.
- 20 (Employer's Exhibit 10 marked for identification.)
- 21 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 22 Employer Exhibit 10. Do you recognize this document?
- 23 A. Yes. This is a written warning that issued to a
- 24 security officer back in 2013 for some unprofessional
- 25 conduct.

- 1 O. Who is this issued to?
- 2 A. This is Camille Harrison, who was a security officer on
- 3 Delta Team at the time. She's no longer employed at Turkey
- 4 Point.
- 5 Q. And is that your signature under "Signature of
- 6 supervisor"?
- 7 A. Yes, it is.
- 8 Q. Would you please walk us through the process that led to
- 9 you putting your signature on this document?
- 10 A. Sure. So what this particular scenario, I had observed
- 11 the misconduct by this officer. I decided that it warranted
- 12 discipline. So I went and reviewed the discipline policy to
- 13 determine what level of discipline was appropriate based on
- 14 the events. Within that policy -- the policy gives you
- 15 guidance as far as what level of discipline to issue, but
- 16 there are certain areas that could be different categories of
- 17 severity. We talk about Level I, II, and III offenses.
- In this case, I rated this as a Level II offense for
- 19 failure to meet satisfactory job performance. That's one of
- 20 those things that could be considered Level I, II, or III,
- 21 based on circumstances that can't be covered by procedure
- 22 because the circumstances could be so widely varied.
- 23 So this was something to where I felt that the level of
- 24 misconduct warranted going to a Level II type of offense and
- 25 therefore issuing a written warning. I would have talked

- 1 with my captain, Captain Johnson, to seek out, I don't want
- 2 to say concurrence from her, but to get a quality check from
- 3 her to ensure that I was on the right page as far as that
- 4 being an appropriate level of discipline to issue. And then
- 5 I took the action to issue the discipline.
- 6 Q. Was it your decision to characterize this as a Level II
- 7 offense for failure to meet satisfactory job performance?
- 8 A. Yes. That was my decision.
- 9 Q. So --
- 10 HEARING OFFICER CORA: I'm sorry. Just a little -- I'm
- 11 a little confused about something. I noticed that -- are
- 12 you -- when you say level and type of discipline, are you
- 13 referring to Employer's Exhibit 2, where it talks about steps
- 14 and levels?
- 15 THE WITNESS: Yes. Correct.
- 16 HEARING OFFICER CORA: Okay. I'm looking here at
- 17 Employer's Exhibit 2. When you say a Level II, what do you
- 18 mean by Level II?
- 19 THE WITNESS: So there's a section there with, there is
- 20 Level I, Level II, and Level III, and each one of those
- 21 levels has different bulleted items, so it talks about
- 22 certain types of offenses, if you look through there.
- 23 HEARING OFFICER CORA: Right. So you said -- do you
- 24 have Board Exhibit 2 with you?
- THE WITNESS: I don't believe I have that one.

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- 1 HEARING OFFICER CORA: I can --
- MR. SELEMAN: They're all up there in the stand.
- 3 HEARING OFFICER CORA: Okay.
- 4 MR. SELEMAN: Exhibit, it should be 35.
- 5 THE WITNESS: No, you didn't give me that one.
- 6 HEARING OFFICER CORA: Okay.
- 7 MR. SELEMAN: No, no. It's --
- 8 HEARING OFFICER CORA: I can give him my copy. Two. I
- 9 mean -- I'm sorry. Yeah. Employer's 2.
- Just so the record's clear, you're saying that this was
- 11 what level? Level --
- 12 THE WITNESS: This particular instance was what I
- 13 considered to be a Level II. So if you look on page 7 under
- 14 the Level II section, the very last bullet in the Level II
- 15 section says, "Failure to meet satisfactory job performance
- 16 or behavior standards." If you look down at the very bottom
- 17 of that page, under Level III, the very last bullet on Level
- 18 III says the exact same thing.
- 19 So with that particular item, that's something that
- 20 could fall into Level I, II, or III in terms of how severe
- 21 the offense is, and that's something where the lieutenant
- 22 would make a judgment call based on circumstances as they may
- 23 be. You can't possibly cover every single one of those in
- 24 the policy, so that gives us leeway to make judgment call.
- 25 HEARING OFFICER CORA: Okay. And then, so here, given

- 1 this example, you said Level II. So then once you determined
- 2 it's a Level II, what did you do?
- 3 THE WITNESS: Right. So if you look at -- let me find
- 4 the right page here for you. So if you go to page 8, you'll
- 5 have categories of discipline guidelines here. And then it
- 6 lists on the left the different categories, Level I, II, and
- 7 III, and then across the top, whether it's a first offense,
- 8 second offense, third offense, and so on.
- 9 So, basically, you would find the level of discipline
- 10 and then figure out, is it a first offense or second offense,
- 11 and that would give you guidance as to what level. Do you
- 12 issue an oral, do you issue written, a termination,
- 13 suspension? And again, that's just guidance. That's not set
- 14 in stone.
- 15 HEARING OFFICER CORA: Okay. Thank you.
- 16 Q. BY MR. SELEMAN: Could you have decided to treat that
- 17 incident as a Level III offense?
- 18 A. Certainly. Yeah. I could have used discretion and
- 19 treated that as a Level III offense. I could have conducted
- 20 simply a verbal coaching, which would not be discipline, if I
- 21 felt that that would be effective. But based on the
- 22 circumstances involved in that scenario, I felt that it
- 23 warranted a Level II and therefore a written warning for a
- 24 first offense at that level.
- 25 Q. How did you know that you had the authority to take

- 1 those actions?
- 2 A. Everything that I have been trained to do during the
- 3 promotion process after I was selected to be a lieutenant
- 4 trained me that I was a lieutenant. I had the responsibility
- 5 and the obligation to uphold all the standards and policies,
- 6 one of which is the progressive disciplinary policy. So
- 7 that's a core responsibility of being a supervisor or a
- 8 lieutenant.
- 9 MR. SELEMAN: Move for the admission of Employer
- 10 Exhibit 10.
- 11 HEARING OFFICER CORA: Any objections?
- MR. MOORE: I may voir dire the witness?
- 13 HEARING OFFICER CORA: Sure.
- 14 VOIR DIRE EXAMINATION
- 15 Q. BY MR. MOORE: Do I understand that's your signature
- 16 under "Signature of supervisor"?
- 17 A. Yes. That's correct.
- MR. MOORE: No other questions. I have no objection.
- 19 HEARING OFFICER CORA: Hearing no objections, Employer's
- 20 Exhibit 10 is admitted into evidence.
- 21 (Employer's Exhibit 10 received in evidence.)
- DIRECT EXAMINATION (cont.)
- 23 Q. BY MR. SELEMAN: We heard a reference earlier to
- 24 coachings. Just generally speaking, what's a coaching?
- 25 A. So a coaching would be a non-disciplinary counseling

- 1 session of an officer. So if an officer does something that
- 2 maybe is not exactly in line with policy and procedure or
- 3 violates a policy or procedure, or does something that
- 4 violates a more, a management expectation, then you may use
- 5 coaching as a technique to correct that behavior without
- 6 actually entering the disciplinary process.
- 7 So the goal of coaching would be fix the behavior
- 8 without having to go to the disciplinary process. And that's
- 9 something that a lieutenant or a captain would use, based on
- 10 their judgment, as to whether or not that would be effective
- 11 in correcting behavior.
- 12 (Employer's Exhibit 11 marked for identification.)
- 13 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 14 Employer Exhibit 11. Please flip through. Are you familiar
- 15 with these documents?
- 16 A. Yes. These are documented coachings that I issued to
- 17 three different officers.
- 18 Q. Would you please walk us through the first one, the one
- 19 issued to Rafael Del Pino Lopez, December 16, 2015? Was that
- 20 your decision to issue that coaching?
- 21 A. Yes. I made the decision. This was -- in this
- 22 particular event, this was the first time that I had observed
- 23 the officer exhibit this sort of behavior or perform this
- 24 act. It was actually a procedure violation that he did this.
- 25 However, because I'd never seen him do it before, I made the

- 1 decision to use a documented coaching. I felt that it
- 2 warranted documenting the fact that we talked about it. But
- 3 I felt that just documenting the coaching would be a
- 4 sufficient measure to correct that behavior for him to
- 5 improve his performance, moving forward, without requiring
- 6 discipline.
- 7 Q. Could you have decided to issue discipline for this
- 8 incident?
- 9 A. Yes, absolutely. As a procedure violation, this
- 10 certainly could have been discipline.
- 11 Q. And who decided to issue a coaching instead of a
- 12 discipline?
- 13 A. I did.
- 14 Q. And if you'd please look at the second page, coaching
- 15 issued to Richard Rafford, August 3rd, 2013, is that your
- 16 signature?
- 17 A. Yes, it is.
- 18 Q. Did you decide to issue this coaching?
- 19 A. Yes. This again was a -- this is another thing that I
- 20 observed where a lieutenant -- or, I'm sorry, where an
- 21 officer exhibited some unsatisfactory job performance. In
- 22 this particular incident, the officer is an outstanding
- 23 officer who normally performs at a very high level, had never
- 24 been subject, to my knowledge, to any disciplinary action for
- 25 job performance-related issues. The officer just, you know,

- 1 made a bad decision, and I felt that, based on the officer's
- 2 history and my knowledge of his past performance, that a
- 3 coaching was all that I needed to do in order to correct the
- 4 behavior.
- 5 Although the level of this particular job performance
- 6 could have caused significant negative consequences for the
- 7 organization, certainly could have gone into a disciplinary
- 8 space, but I didn't feel that I needed to do that to correct
- 9 that behavior.
- 10 Q. And at the last page, the coaching issued to Chris
- 11 Rugel, August 13, 2013, was that your signature on that
- 12 document?
- 13 A. Yeah. That's my signature.
- 14 Q. Did you decide to issue a coaching for this incident?
- 15 A. Yes. This is again a safety-related job performance
- 16 issue that I observed. Again, based on this officer's
- 17 history, I believed that documenting the coaching would be
- 18 sufficient to get him to change the behavior. It was a
- 19 safety violation, so it certainly could have resulted in
- 20 discipline had I wanted to pursue that route, but I felt that
- 21 coaching would have been effective. And it proved to be
- 22 effective in changing the behavior.
- 23 Q. Was there only one right decision for you to make in
- 24 issuing this coaching instead of a disciplinary action?
- 25 A. No. There would have been many right options. Issuing

- 1 discipline would have been a right decision to make as well.
- 2 It was just not the decision that I chose to make.
- 3 MR. SELEMAN: Move for admission of Employer Exhibit 11.
- 4 MR. MOORE: No objection.
- 5 HEARING OFFICER CORA: Hearing no objections, Employer's
- 6 Exhibit 11 is admitted into evidence.
- 7 (Employer's Exhibit 11 received in evidence.)
- 8 MR. SELEMAN: I'm about to move into another line of
- 9 questioning. I don't know if it's a good time for a 5-minute
- 10 break. I mean, I'm fine if everyone else is fine. Just --
- 11 okay.
- 12 HEARING OFFICER CORA: Actually, I'll take that 5-minute
- 13 break.
- MR. SELEMAN: Okay.
- 15 HEARING OFFICER CORA: Off the record.
- 16 (Off the record from 12:10 p.m. to 12:21 p.m.)
- 17 HEARING OFFICER CORA: Back on the record.
- 18 Q. BY MR. SELEMAN: Mr. Scott, when did you become the
- 19 project manager at this site?
- 20 A. I was promoted in March of 2016.
- 21 Q. In your role as project manager, did you ever take any
- 22 actions concerning the role of the lieutenants in the process
- 23 of issuing discipline to security officers?
- 24 A. Yes. Not long after I took the role, I reinforced the
- 25 expectations regarding the investigation and independent

- 1 issuance of discipline by lieutenants to their direct
- 2 reports.
- 3 (Employer's Exhibit 12 marked for identification.)
- 4 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 5 Employer Exhibit 12. Do you recognize these documents?
- 6 A. Yes. This is an email that I forwarded and added my
- 7 comments to regarding the process for issuance of discipline
- 8 and the expectations regarding the supervisors, the
- 9 lieutenants' involvement in investigating and issuing
- 10 discipline independently.
- 11 Q. And when was this sent out?
- 12 A. This I sent out on July 1st, 2016.
- 13 Q. And the top lines, the first five or six lines with a
- 14 date of June 27, 2017, do you know what that is?
- 15 A. That would have been -- okay. I forwarded -- I archive
- 16 my emails, so I would have forwarded this back to myself on
- 17 that date. The original date that I sent it out is
- 18 underneath, where it says "Forwarded message," on July 1st,
- 19 2016.
- 20 Q. Okay. And in terms of, I guess by category, that email
- 21 that you sent out July 1, 2016, what job classifications are
- 22 the people that you sent the email to?
- 23 A. In the "To" line would be all the lieutenants and
- 24 captains at that time. Copied on that email were the
- 25 operations coordinator, Juan Rodriguez; the training

- 1 coordinator, Blair Emerson; Mike Mareth, the senior director.
- 2 Q. And what was your intent in sending out this email
- 3 again?
- 4 A. The intent behind this email was primarily to reinforce
- 5 the expectation, which was that lieutenants independently
- 6 investigate the circumstances involving misconduct or
- 7 attendance issues, which may warrant those lower levels of
- 8 discipline, and take action to issue that discipline on their
- 9 own without being prompted by a captain or somebody above a
- 10 captain to do so.
- MR. SELEMAN: Move for the admission of Employer
- 12 Exhibit 12.
- HEARING OFFICER CORA: Any objections?
- Mr. MOORE: If I may voir dire the witness about this.
- 15 VOIR DIRE EXAMINATION
- 16 Q BY MR. MOORE: Looking at this document, about a third
- 17 of the way down from the front page, there seems to be some
- 18 intermittent line that cuts across as if there was some sort
- 19 of cut and paste done with this. Can you explain that line?
- 20 You see what I'm referring to?
- 21 A. I see what you're referring to. Probably just something
- 22 to do with the way that this was printed.
- 23 Mr. MOORE: Could we go off the record for a moment?
- 24 HEARING OFFICER CORA: Off the record.
- 25 (Off the record from 12:24 p.m. to 12:24 p.m.)

- 1 Q. BY MR. MOORE: So if I understand correctly, you
- 2 originally forwarded something what, on June 27th, and
- 3 then -- or I'm just trying to get the dates straight, the
- 4 July 1st versus the June 27th.
- 5 A. Now, July 1st was the date that I sent this email out to
- 6 the individuals that are listed there in the "To" line, all
- 7 the lieutenants. The date above that, in that first header,
- 8 where it says, June -- 27 June 2017, all my emails I copy to
- 9 an email account just for archival purposes because the
- 10 client's email server deletes things after a certain period
- 11 of time. So that was the date at which I forwarded it from
- 12 my email back to my official work email so that I would have
- 13 access to it.
- 14 Q. Okay. And as I understand the -- you had attached and
- 15 you referenced this in what you transmitted, you attached
- 16 Mr. Mareth's email dated June 13, 2016?
- 17 A. Yes. That's correct.
- 18 MR. MOORE: Okay. No objection.
- 19 HEARING OFFICER CORA: Hearing no objections, Employer's
- 20 Exhibit 12 is admitted into evidence.
- 21 (Employer's Exhibit 12 received in evidence.)
- 22 HEARING OFFICER CORA: I just have a quick question.
- 23 So -- because I'm just a little unclear. So the email to all
- 24 the lieutenants is dated July 1st, and it contains the body
- 25 with your signature?

- 1 THE WITNESS: Correct.
- 2 HEARING OFFICER CORA: Which encompasses the entire
- 3 first page -- well, aside from the forwarding on top.
- 4 THE WITNESS: Right.
- 5 HEARING OFFICER CORA: Then the next page is an
- 6 attachment to the email you sent the lieutenants? Or was it
- 7 below, so it was forwarded?
- 8 THE WITNESS: It was below, so yeah. If you're looking
- 9 at it on one sheet, it would have been the next thing down.
- 10 HEARING OFFICER CORA: Okay. And then the last page is
- 11 just a continuation of?
- 12 THE WITNESS: Of the forwarded email. That's correct.
- 13 HEARING OFFICER CORA: Okay.
- 14 THE WITNESS: That's the, that's a continuation of
- 15 Mr. Mareth's email.
- 16 HEARING OFFICER CORA: Okay. So Mr. Mareth's email is
- 17 the second and third page, which is found below the first
- 18 email?
- 19 THE WITNESS: Yes. That's correct.
- 20 HEARING OFFICER CORA: All right. Thanks.
- 21 THE WITNESS: Sure.
- 22 DIRECT EXAMINATION (cont.)
- 23 Q. BY MR. SELEMAN: Did you take any actions to emphasize
- 24 the message in your July 1, 2016 email?
- 25 A. I did. In addition to sending out the email, I

- 1 continued to review disciplinary actions. The captains had
- 2 been instructed to provide me with copies of those
- 3 disciplinary actions after they'd been issued. So I would
- 4 review those things as they came across my desk to see who
- 5 was actually doing the issuing.
- 6 I would reinforce with the captains when I started
- 7 seeing things that were issued by captains versus lieutenants
- 8 that should have been issued lieutenants that, again, the
- 9 lieutenants were the ones that were supposed to be issuing
- 10 the discipline for lower-level offenses.
- 11 Q. When you say "issuing," are you talking about sort of
- 12 the ministerial task of writing it down and handing it to the
- 13 security officer?
- 14 A. No. The intent there would be that the lieutenant is
- 15 actually investigating the circumstances surrounding the
- 16 attendance issue or the misconduct, and either issuing the
- 17 discipline himself, meaning reviewing the policy, reviewing
- 18 the individual's past history, and deciding what level
- 19 discipline is warranted, and then taking the action
- 20 independently without getting permission from a superior to
- 21 issue that discipline for those lower level offenses.
- If it's something that warrants a suspension or a
- 23 termination, certainly they would make a recommendation to
- 24 the captain who would actually issue the suspension in
- 25 accordance with our policy.

- 1 Q. Do you recall which captains you spoke to about that
- 2 subject?
- 3 A. I know that I gave feedback to Captain Charles Feldman.
- 4 He was the Alpha Team captain at the time. I've given
- 5 feedback to Captain Lee Evans as well about that. He's the
- 6 Bravo Team captain.
- 7 Q. Do you recall when those conversations happened with
- 8 Captain Feldman?
- 9 A. With Captain Feldman, it would have been an email
- 10 conversation. I want to say it was March of 2016.
- 11 Q. And I'm sorry, did you say Captain Evans?
- 12 A. Yeah. With Captain Evans, he and I have had numerous
- 13 conversations about that, verbally and via email. I can't
- 14 recall the date of the email.
- 15 Q. About what time frame were those conversations with
- 16 Captain Evans?
- 17 A. It would be difficult to pin down exactly. It would
- 18 have been in 2016. I'm sorry I can't narrow it down more for
- 19 you.
- 20 Q. Have you taken any action relative to any captains
- 21 regarding how their lieutenants handle discipline?
- 22 A. Yes. Captain Evans is actually on a performance
- 23 improvement plan currently for various failures of his
- 24 leadership ability, one of those things specifically being
- 25 that he was issuing discipline that his lieutenants should

- 1 have been issuing, and he was failing to force them or
- 2 require them to investigate and independently issue that
- 3 discipline for lower level offenses.
- 4 (Employer's Exhibit 13 marked for identification.)
- 5 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 6 Employer Exhibit 13. Do you recognize this document?
- 7 A. Yes. This is the memo that outlines the performance
- 8 improvement plan for Captain Evans that I implemented on July
- 9 20th, 2017.
- 10 Q. Directing your attention to page 2, Performance
- 11 Improvement Objective 2, Section D, what are you talking
- 12 about there?
- 13 A. So this was one of the failures that I had noted
- 14 previously, where I saw a lot of disciplinary actions that he
- 15 was issuing that should have been investigated and
- 16 independently issued by his lieutenants. So this particular
- 17 objective pertained to the fact that his lieutenants were
- 18 supposed to be independently investigating discipline for
- 19 lower level issues.
- 20 If it's something that a lieutenant does not directly
- 21 observe, like an attendance issue, then in that instance, the
- 22 captain could notify the lieutenant of the attendance issue,
- 23 but the lieutenant at that point had the responsibility to
- 24 investigate the officer's personnel history to make sure --
- 25 to figure out when the last time he might have had this kind

- 1 of offense was, to review the policy and then issue the
- 2 discipline if it's within that oral or written level.
- 3 Q. When was this performance improvement plan issued?
- 4 A. July of 2017.
- 5 Q. Is there a time frame or a deadline for the actions you
- 6 expect Captain Evans to take in response to this?
- 7 A. Yes. It's a 90-day performance improvement plan, so 90
- 8 days from the date of issuance, which was July 20th, 2017.
- 9 Q. Do you know what action you will take if Captain Evans
- 10 does not comply with that instruction that you outlined in
- 11 Performance Improvement Objective 2, Section D?
- 12 A. Yes. He'll be demoted or terminated.
- MR. SELEMAN: Move for the admission of Employer
- 14 Exhibit 13.
- MR. MOORE: No objection.
- 16 HEARING OFFICER CORA: Hearing no objections, Employer's
- 17 Exhibit 13 is admitted into evidence.
- 18 (Employer's Exhibit 13 received in evidence.)
- 19 (Employer's Exhibit 14 marked for identification.)
- 20 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 21 Employer Exhibit 14. Please flip through these pages and let
- 22 us know, are you familiar with these documents?
- 23 A. Yes. These are various disciplinary actions issued to
- 24 security officers from January 2016 to the present date.
- 25 Q. Issued by what classification of people?

- 1 A. These appear to all be issued by lieutenants.
- 2 Q. Where did these documents come from?
- 3 A. Yeah, I'm sorry. Some of these were issued by captains.
- 4 These all came from the personnel files, which is where we
- 5 maintain disciplinary actions. So I retrieved these from the
- 6 personnel files together with two of my administrative
- 7 assistants.
- 8 (Employer's Exhibit 15 marked for identification.)
- 9 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 10 Employer Exhibit 15. Do you recognize this document?
- 11 A. Yes. This is a roster that I put together that lists
- 12 all of the disciplinary actions, who they were issued to and
- 13 who they were issued by, for actions that were issued to
- 14 officers by lieutenants, 2016 to present.
- 15 Q. Did you put this document together?
- 16 A. Yes, I did, based on my review of the disciplinary
- 17 actions that we pulled from the personnel files.
- 18 Q. And is Employer Exhibit 15 an outline of everything in
- 19 Employer Exhibit 14?
- 20 A. Yes, it is
- 21 Q. Is this list limited to lieutenants? I'm sorry, at
- 22 least limited to people that were lieutenants at the time at
- 23 the date of issuance?
- 24 A. Yes, that's correct. These were all lieutenants at the
- 25 time that discipline was issued.

- 1 Q. Does that mean that all of the disciplines in Employer
- 2 Exhibit 14 were disciplines issued by lieutenants?
- 3 A. Yes. That's correct.
- 4 Q. Were those disciplinary actions all issued to security
- 5 officers?
- 6 A. Yes, or security officers at the time. Yes, that's
- 7 correct.
- 8 Q. For the purposes of Employer Exhibit 15, how did you
- 9 identify which lieutenant issued which discipline?
- 10 A. The current version of the disciplinary form has a
- 11 section where the issuing supervisor would print their name
- 12 and then sign their name. So, for those, it was fairly easy
- 13 to identify. For the previous version of the form, where
- 14 there was only a supervisor, we simply compared the
- 15 signatures to the signatures on current forms that we knew
- 16 who they belonged to.
- MR. SELEMAN: Move for the admission of Employer
- 18 Exhibits 14 and 15.
- 19 MR. MOORE: If I may voir dire the witness about these,
- 20 both exhibits. My I proceed with voir dire?
- 21 HEARING OFFICER CORA: Sure, sure.
- MR. MOORE: Thank you.
- 23 HEARING OFFICER CORA: Sorry.
- 24 VOIR DIRE EXAMINATION
- 25 Q. BY MR. MOORE: Are you representing that Exhibit 15 is a

- 1 summary of all of the disciplinary action notices that are
- 2 contained in 14?
- 3 A. It's a list of the individuals -- it's not a summary of
- 4 disciplinary actions. It's a list of the individuals to whom
- 5 the discipline was issued, when it was issued, and who it was
- 6 issued by.
- 7 Q. So if I see a name on Exhibit 15, there should be a
- 8 document in 14 that matches that?
- 9 A. Yes. That's correct.
- 10 Q. And is the reverse true? If I have a disciplinary
- 11 action form for someone, it should appear on Exhibit 15?
- 12 A. Yes. That's correct.
- 13 Q. Well, the first page of Exhibit 14 is someone named
- 14 Andre Aguirre. I don't see that name on Exhibit 15. Did you
- 15 have an explanation for that?
- 16 A. He's an employee who was terminated. There may have
- 17 been -- the individuals that no longer work for us may not be
- 18 listed on this. I think that's the most likely explanation.
- 19 Q. So Exhibit 15 is not a list of all the people who are
- 20 involved in Exhibit 14, correct?
- 21 A. It's a list of the majority of the documents that are
- 22 contained in Exhibit 14.
- 23 Q. And is there some reason why you left out some names?
- 24 A. Like I said, the officer is no longer employed by us,
- 25 so --

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- 1 Q. And is there some reason why you would leave out an
- 2 officer just because they no longer are employed?
- 3 A. I don't have a good answer for you there.
- 4 MR. SELEMAN: The Employer's prepared to withdraw
- 5 Employer Exhibit 15. That's really just offered as a tool to
- 6 help everybody try to identify, locate things in 14. But
- 7 we're happy to withdraw it as an exhibit.
- 8 MR. MOORE: Well, I found at least one other name that's
- 9 in 14 that isn't on 15, and I obviously haven't had an
- 10 opportunity to look through this entire document.
- 11 HEARING OFFICER CORA: Can we go off the record a sec?
- 12 (Off the record from 12:36 p.m. to 12:38 p.m.)
- MR. MOORE: Okay, if I can continue my voir dire so I
- 14 understand?
- 15 HEARING OFFICER CORA: Of course.
- 16 Q. BY MR. MOORE: You're representing that the collection
- 17 of documents, which is proposed Exhibit, Employer Exhibit 14,
- 18 are disciplinary actions that were either signed by a
- 19 lieutenant or a captain, correct?
- 20 A. Yes, that's correct.
- 21 Q. But these documents do not demonstrate whether that
- 22 captain or that lieutenant made that decision without
- 23 consulting with higher-ups, as in a lieutenant to a captain
- 24 or a captain to, perhaps, you as a project manager, do they?
- 25 A. No, the document itself does not represent that.

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- 1 Q. All these are, are demonstrations that a lieutenant
- 2 signed a document which was apparently given to an employee,
- 3 correct?
- 4 A. Yes.
- 5 MR. MOORE: Well, subject to the opportunity to look
- 6 through this stack, I have no objection. But I would reserve
- 7 till I have an opportunity to actually look at all these
- 8 documents.
- 9 HEARING OFFICER CORA: Is this just for 14 or 15?
- MR. MOORE: Well, for 14, I mean, if the Employer wants
- 11 to withdraw 15, that's up to them. I've found at least two
- 12 discrepancies, and I appreciate counsel's explanation for why
- 13 it may be slightly inaccurate.
- MR. SELEMAN: And we're prepared -- we will withdraw 15.
- 15 I mean, obviously, people can hold on to it to the, you know,
- 16 to the extent that it gives you any assistance in tracking
- 17 something down.
- 18 HEARING OFFICER CORA: Just to be clear, if it's
- 19 withdrawn, it will not be part of the record.
- 20 MR. MOORE: That's fine.
- 21 HEARING OFFICER CORA: I know you just said that we all
- 22 keep copies, but they won't --
- MR. SELEMAN: I mean, in light of that, I mean, I would
- 24 like to -- I mean, whatever mistakes are in the summary
- 25 notwithstanding, I still think it's a valuable aid. Again,

- 1 like you mentioned, to the extent that many of these
- 2 signatures of supervisors aren't -- most of us wouldn't know
- 3 who that is, I think the summary is a helpful cross-reference
- 4 for the record. So we would like to continue to offer it for
- 5 what it's worth.
- 6 MR. MOORE: Well, my position -- I don't have an
- 7 objection to having it in the record, but I want the -- I've
- 8 identified at least two people that are found in Exhibit 14,
- 9 and I only got to the B's, that are not in Exhibit 15. And
- 10 so with the understanding, and I think counsel's acknowledged
- 11 for reasons he's explained that Exhibit 15 may have some
- 12 omissions, I'm not going to object to the representation that
- 13 it summarizes to some extent -- I'll use it as a worksheet,
- 14 not as a final compilation.
- 15 HEARING OFFICER CORA: So you're moving for both, right?
- 16 MR. SELEMAN: Yes.
- 17 HEARING OFFICER CORA: Okay. So --
- 18 MR. SELEMAN: I apologize for the confusion.
- 19 HEARING OFFICER CORA: Exhibits 14 and 15 are admitted
- 20 into evidence, and the reader of the record will give it the
- 21 weight it deserves.
- 22 (Employer's Exhibits 14 and 15 received in evidence.)
- 23 HEARING OFFICER CORA: I do have one quick question
- 24 before you move from the questions regarding Exhibit 14.
- 25 Just to take the first page as an example, which is Andreas

- 1 Aguirre, the disciplinary corrective action. It's dated on
- 2 top 12/30/16, signed at the bottom January 1st, 2017. Can
- 3 you identify the signature that's next to "Signature of
- 4 supervisor" at the bottom of the page?
- 5 MR. SELEMAN: On this one, I would have to compare it to
- 6 other signatures. I can't tell you off the top of my head.
- 7 HEARING OFFICER CORA: Okay. You did mention that there
- 8 was some captain's disciplinary notices in this package?
- 9 MR. SELEMAN: I did see a couple in there, yes.
- 10 HEARING OFFICER CORA: Can you identify which ones were
- 11 for the captain? It doesn't have to be all, but which one
- 12 that was signed by --
- MR. SELEMAN: Well, actually, I'm going to now take him
- 14 through the entire stack --
- 15 HEARING OFFICER CORA: Okay. Then you can --
- 16 MR. SELEMAN: -- and identify which ones were not people
- 17 who were lieutenants at the time they were --
- 18 HEARING OFFICER CORA: Right, I think that would be the
- 19 quickest way. Go ahead.
- 20 DIRECT EXAMINATION (cont.)
- 21 Q. BY MR. SELEMAN: Okay. All right. So, Mr. Scott, if
- 22 you'd walk through this stack and, where you can, please
- 23 identify whose signature, which supervisor signed the
- 24 document and what their position was at the time?
- 25 A. Okay. So the first one for Andreas Aguirre, I can't

- 1 read that signature. The second one for Victor Archilla,
- 2 that would be Nikki Napier that signed it.
- 3 MR. MOORE: I'm sorry, I don't see -- this is Victor
- 4 Archilla? I don't see a Napier signature anywhere. What am
- 5 I missing? Are we looking at the same document?
- 6 MR. SELEMAN: It's the squiggle down underneath the
- 7 employee's signature.
- 8 MR. MOORE: Oh, that's a separate signature from the
- 9 squiggle above it. Okay. Thank you.
- 10 Q. BY MR. SELEMAN: What position was Napier at that time?
- 11 A. She was, and is, a lieutenant.
- 12 Q. How about the next page?
- 13 A. The next one, that's Jimmy Aviles. He is a -- at the
- 14 time of this issuance, he would have been a lieutenant, but
- 15 he was acting as a backup captain.
- 16 Q. How about the next one?
- 17 A. The next one, that's Brian Mekdeci. He's a captain, was
- 18 a captain -- or I'm sorry, a lieutenant at the time, still
- 19 is.
- 20 Q. And the next one?
- 21 A. The same thing. For William Barfus, that was also Brian
- 22 Mekdeci, a lieutenant.
- 23 Q. How about the next one?
- 24 A. And the next one for William Barfus, that was Brian
- 25 Mekdeci, a lieutenant as well.

- 1 O. And the next one?
- 2 A. The next one for Barfus, that was Steve Bonnell. He at
- 3 the time was a lieutenant.
- 4 Q. The next one?
- 5 A. For Pablo Beyra, that was signed by Michael Stewart.
- 6 He's a lieutenant.
- 7 HEARING OFFICER CORA: This is dated 3/9/16?
- 8 THE WITNESS: Yes, that's correct.
- 9 HEARING OFFICER CORA: At the top?
- 10 THE WITNESS: Um-hum. And the bottom, yes.
- 11 MR. MOORE: I'm sorry. I've got more Barfuses than I
- 12 think you just reviewed. Let's see here, 1, 2, 3, 4, 5
- 13 William Barfuses?
- 14 MR. SELEMAN: Yes.
- MR. MOORE: Okay.
- MR. SELEMAN: And then four on the summary.
- MR. MOORE: And four on the summary. And the second --
- 18 HEARING OFFICER CORA: Well, I have four William Barfus
- 19 and one Gloria Barfus.
- MR. MOORE: Ah. Okay, yeah.
- 21 THE WITNESS: Yes.
- MR. MOORE: That's the one that's missing on Exhibit 15?
- 23 HEARING OFFICER CORA: It seems that Employer's Exhibit
- 24 15 does not list any for Gloria.
- MR. MOORE: Okay, that's --

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- 1 THE WITNESS: That's correct. Because Gloria was a
- 2 lieutenant at the time, so she would not be on that summary.
- 3 HEARING OFFICER CORA: So just to be clear, Gloria, the
- 4 person being disciplined, was a lieutenant?
- 5 THE WITNESS: Correct. And Jimmy Aviles is a
- 6 lieutenant, but he's a backup captain. So on the day that he
- 7 issued this, he would have been fulfilling the role of
- 8 captain.
- 9 HEARING OFFICER CORA: Okay.
- 10 MR. SELEMAN: Perhaps I could suggest the following.
- 11 Can we go off the record for a moment?
- 12 HEARING OFFICER CORA: Off the record.
- 13 (Off the record from 12:45 p.m. to 12:46 p.m.)
- 14 HEARING OFFICER CORA: Back on the record.
- During off-the-record discussions, the parties have
- 16 agreed that the Employer's Exhibit 14 and 15 will remain
- 17 admitted into evidence but with the condition that before the
- 18 conclusion of this hearing the Employer will update
- 19 Employer's Exhibit 14 and maybe separate them as Employer's
- 20 Exhibit 14(a) and then 14(b) to reflect the distinctions
- 21 between those disciplines issued by a captain and those
- 22 issued by a lieutenant.
- 23 Q. BY MR. SELEMAN: Do lieutenants have to consult with
- 24 your superiors before issuing oral or written warnings?
- 25 A. No, they don't.

- 1 Q. What is the effect of an oral or written warning issued
- 2 by a lieutenant?
- 3 A. Under the progressive disciplinary policy, the oral and
- 4 the written would form the foundations for progressive
- 5 discipline. So a lieutenant may issue an oral or a written.
- 6 If it's a similar offense and there's a third offense, that
- 7 may result in a suspension or eventually a termination, which
- 8 would be, in the case of suspension, issued by a captain.
- 9 The fact that we're issuing a suspension would be based upon
- 10 the fact that we already issued an oral and a written when
- 11 we're talking about offenses of the same nature within a
- 12 certain time frame.
- 13 Q. Is that sort of progressive system true for attendance
- 14 issues like tardiness?
- 15 A. Yes, it is.
- 16 Q. Is there a policy that governs attendance issues?
- 17 A. Yes, there's a specific policy, 1307, that covers
- 18 attendance.
- 19 (Employer's Exhibit 16 marked for identification.)
- 20 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 21 Employer's Exhibit 16. Are you familiar with this document?
- 22 A. Yes. This is the G4S Regulated Security Solutions
- 23 policy governing attendance.
- MR. SELEMAN: Move for admission of Employer Exhibit 16.
- MR. MOORE: If I can have a moment?

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- 1 HEARING OFFICER CORA: Okay.
- 2 (Pause.)
- 3 MR. MOORE: No objection.
- 4 HEARING OFFICER CORA: Hearing no objection, Employer's
- 5 Exhibit 16 is admitted into evidence.
- 6 (Employer's Exhibit 16 received in evidence.)
- 7 Q. BY MR. SELEMAN: Does a lieutenant just apply the
- 8 attendance policy to an attendance issue, come up with a
- 9 dictated result, and then issue the appropriate discipline?
- 10 A. No, there's more to it than that. The lieutenant would
- 11 look at things besides the policy. The policy provides the
- 12 guidelines based on the type of attendance issue, but the
- 13 lieutenant would give consideration to any other mitigating
- 14 circumstances. If we're talking about an attendance issue,
- 15 maybe there were things outside of the employee's or the
- 16 officer's control, such as sick children, car trouble, and so
- 17 on. The lieutenant would consider those things.
- The lieutenant would also look at the individual's past
- 19 history and look at his personnel summary to see had he been
- 20 late in the past or had unexcused absences, so on and so
- 21 forth, and take all of those things into account when
- 22 determining what level of discipline is appropriate for a
- 23 particular offense.
- 24 Q. Could a lieutenant decide to consider it a coaching
- 25 rather than a disciplinary event?

- 1 A. Lieutenants have certainly shown discretion in the past
- 2 for those lower-level things, like parties. If somebody is
- 3 30 seconds late, a lieutenant may choose not to pursue
- 4 discipline for something like that.
- 5 Q. When you reviewed disciplinary actions issued by
- 6 lieutenants to officers from 2016 to the present, were all
- 7 those discipline actions for attendance issues?
- 8 A. No, some were for attendance issues, and some were for
- 9 job performance issues.
- 10 (Employer's Exhibit 17 marked for identification.)
- 11 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 12 Employer's Exhibit 17. Are you familiar with these
- 13 documents?
- 14 A. Yes. These are three different disciplinary actions
- 15 that were issued by lieutenants to security officers.
- 16 Q. Looking at the first page, a discipline issued to Jaspen
- 17 Bishop, February 19, 2016, would you walk us through this
- 18 document and just outline it for us?
- 19 A. Sure. This was a disciplinary action, an oral warning
- 20 that was issued to the security officer for refusing to
- 21 complete a particular task and for using profanity in the
- 22 presence of another officer when asked to perform that task.
- 23 The lieutenant that issued this made the determination based
- 24 on his experience with the officer and his knowledge of that
- 25 officer's past history and his knowledge of the disciplinary

- 1 policy to issue an oral warning for this particular offense.
- 2 Q. What part of the progressive disciplinary policy did
- 3 this lieutenant cite to in the notice?
- 4 A. This was a Level III infraction, was what he cited.
- 5 Q. Based on what you read there of the underlying incident,
- 6 was the only appropriate result here a Level III disciplinary
- 7 action?
- 8 A. No. This could have gone in different directions. The
- 9 lieutenant could have made a determination just to go with a
- 10 coaching, a verbal coaching or a documented coaching if he
- 11 felt that would be effective. The lieutenant could have gone
- 12 higher up in the disciplinary scale as far as going to a
- 13 written warning by considering this a Level II offense if he
- 14 felt that that was warranted based on the circumstances. So
- 15 he made a choice. There were other right choices he could
- 16 have made.
- 17 Q. All right. How about the second page, the notice issued
- 18 to Antoine Geffrard, September 20, 2016, would you just walk
- 19 us generally through that and outline it for us?
- 20 A. Yeah, this is another issue that a lieutenant issued an
- 21 oral warning to an officer for a perception of -- or for, I'm
- 22 sorry, for violating a client policy, which restricts the use
- 23 of cell phones in a particular area.
- 24 This being a policy violation, the lieutenant certainly
- 25 could have gone for a higher level of discipline based on the

- 1 significance of that policy violation or that procedure
- 2 violation. Again, the lieutenant could have also exercised
- 3 discretion and gone with a verbal coaching or a documented
- 4 coaching based on that officer's history if she believed that
- 5 that would have been effective.
- 6 Q. Is there a specific reference in here to which level
- 7 offense this was considered to be?
- 8 A. No, just reference the client procedure. It does not
- 9 reference a specific level of offense.
- 10 Q. And I'm sorry if you've answered this already, but whose
- 11 "Signature of supervisor" is on this one?
- 12 A. That's Gloria Barfus. She's a lieutenant.
- 13 Q. And back to the first page for a moment.
- 14 A. The first page, that is John Macrina. He is currently a
- 15 lieutenant and was at the time as well.
- 16 Q. And then directing your attention to the third page, the
- 17 notice issued to Gary Clayton, February 13, 2017, who signed
- 18 that one as supervisor?
- 19 A. Michael Stewart, a lieutenant.
- 20 Q. A lieutenant at that time?
- 21 A. At that time as well.
- 22 Q. And would you please outline this one for us?
- 23 A. This was another -- this was an issue where an officer
- 24 was observed in a posture that could have been perceived as
- 25 being inattentive, which is a significant issue in our

- 1 industry. In this case, the lieutenant chose to issue an
- 2 oral warning.
- 3 This was again something where the lieutenant had the
- 4 ability to use discretion and verbally coach or use a
- 5 documented coaching if that would have been effective for
- 6 that officer based on that officer's history. It also could
- 7 have resulted in a written warning. With it being an
- 8 inattentive issue, it could have gone even more significant
- 9 than that based on the circumstances.
- 10 Q. Does this notice cite to a particular level of the
- 11 progressive disciplinary policy that's being violated?
- 12 A. This one does not specifically refer to a level, no.
- MR. SELEMAN: Move for the admission of Employer's
- 14 Exhibit 17.
- 15 HEARING OFFICER CORA: Any objections?
- 16 MR. MOORE: If I may voir dire the witness?
- 17 HEARING OFFICER CORA: You may:
- 18 VOIR DIRE EXAMINATION
- 19 Q. BY MR. MOORE: You've identified that all three of these
- 20 disciplinary actions contain the signature of a lieutenant?
- 21 A. Yes, I have.
- 22 Q. You don't know whether that lieutenant consulted with or
- 23 got approval of someone higher up in the chain of command
- 24 before issuing this, do you?
- 25 A. No, I don't know that, but my expectation would be that

- 1 they would comply with the expectations that we communicated
- 2 previously on their independent issuance of the discipline.
- 3 Q. So the answer is no, you don't know whether there was
- 4 any consultation before the lieutenant signed this document
- 5 or these documents?
- 6 A. No. No, I don't know that.
- 7 MR. MOORE: No objection.
- 8 HEARING OFFICER CORA: Hearing no objection, Employer's
- 9 Exhibit 17 is admitted into evidence.
- 10 (Employer's Exhibit 17 received in evidence.)
- 11 HEARING OFFICER CORA: Did you move for the admission of
- 12 16?
- MR. SELEMAN: I believe so, but I'm happy to do it again
- 14 in case I didn't. That was the attendance policy.
- 15 HEARING OFFICER CORA: Right.
- 16 MR. SELEMAN: Move for admission. That's the one that I
- 17 believe Mr. Moore took a moment to look at just because I
- 18 didn't ask any questions about it.
- 19 HEARING OFFICER CORA: Okay. Do you have objections to
- 20 the admission of 16?
- MR. MOORE: No.
- 22 HEARING OFFICER CORA: Okay. It's admitted into
- 23 evidence.
- MR. SELEMAN: And 17?
- 25 HEARING OFFICER CORA: And 17.

- 1 MR. SELEMAN: Okay.
- 2 (Employer's Exhibit 18 marked for identification.)
- DIRECT EXAMINATION (cont.)
- 4 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 5 Employer's Exhibit 18. Do you recognize these documents?
- 6 A. Yes. These are various documented coachings that were
- 7 issued to security officers by lieutenants.
- 8 Q. Looking at the first page, the coaching issued to Victor
- 9 Lopez, Jr., April 22, 2017, do you know whose signature is on
- 10 there for supervisor?
- 11 A. Yeah, the supervisor there is Eduardo Boza. He was a
- 12 lieutenant at the time and still is.
- 13 Q. And when you look at the underlying conduct by the
- 14 security officer in question, was a coaching the only
- 15 appropriate outcome?
- 16 A. No. This was another procedure violation, which
- 17 certainly could have resulted in discipline at a couple of
- 18 different levels, at either the oral or written levels. But
- 19 this was an option. Based on this officer's history, the
- 20 lieutenant made a decision to go with a documented coaching
- 21 versus a disciplinary action.
- 22 Q. How about the second page, a coaching issued to Ruben
- 23 Rodriquez dated October 16, 2016, do you know who signed as
- 24 the supervisor on that one?
- 25 A. Yes. That would be -- that appears to be Steve

- 1 Bonnell's signature. I believe he was a captain at the time.
- 2 Q. Would you please flip to the third page, a coaching
- 3 issued to Anyea Coleman-Vargas, January 24, 2017? Do you
- 4 recognize that page?
- 5 A. Yep. That was issued by Hamraj Ramkissoon. He was and
- 6 is a lieutenant.
- 7 Q. And based on the security officer conduct outlined there
- 8 in the coaching, was a coaching the only appropriate decision
- 9 to make on that?
- 10 A. No. Again, this would be a policy or a procedure
- 11 violation for the station, so this could have resulted in
- 12 disciplinary action had that lieutenant felt it was
- 13 warranted. But again, based on that officer's history, a
- 14 coaching was determined apparently to be appropriate based on
- 15 the issue.
- 16 Q. And how about the last page, the coaching issued to
- 17 Henry Marquez, April 6, 2017, who signed that one as
- 18 supervisor? If you recognize it.
- 19 A. I can't recognize that one off the top of my head.
- 20 MR. SELEMAN: We're happy to remove the second and
- 21 fourth page, and then we'd move for the admission of Employer
- 22 Exhibit 18.
- 23 MR. MOORE: Again may I voir dire the witness?
- 24 HEARING OFFICER CORA: Sure.
- 25 VOIR DIRE EXAMINATION

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- 1 Q. BY MR. MOORE: As with the other documents, they contain
- 2 the signature of people you've been able, at least in some --
- 3 identify as lieutenants, you don't know whether that
- 4 lieutenant consulted or got permission or approval from a
- 5 captain or someone else in management before issuing this, do
- 6 you?
- 7 A. No, I don't.
- 8 MR. MOORE: No objection. Which ones are we removing?
- 9 MR. SELEMAN: 2 and 4. So the exhibit consists of the
- 10 first page, the coaching issued to Victor Lopez, Jr., April
- 11 22, 2017 and the coaching issued to Coleman-Vargas on January
- 12 24, 2017.
- 13 HEARING OFFICER CORA: Hearing no objection, Employer's
- 14 Exhibit 18, which includes the employee documented coaching
- 15 for Victor Lopez, Jr. dated 4/22 and the employee documented
- 16 coaching for Henry --
- 17 Is it Henry Marquez, the fourth page -- we're doing the
- 18 first and the --
- 19 MR. SELEMAN: First and third.
- 20 HEARING OFFICER CORA: I'm sorry.
- MR. SELEMAN: And Vargas, Coleman-Vargas.
- 22 HEARING OFFICER CORA: So the employee documented
- 23 coaching for Victor Lopez, Jr. dated 4/22/17 and the employee
- 24 documented coaching for Anyea Coleman-Vargas dated 1/24/2017
- 25 are admitted into evidence.

- 1 (Employer's Exhibit 18, pages 1 and 3, received in evidence.)
- 2 (Employer's Exhibit 18, pages 2 and 4, withdrawn.)
- DIRECT EXAMINATION (cont.)
- 4 Q. BY MR. SELEMAN: Do lieutenants have to consult with a
- 5 captain before issuing a coaching?
- 6 A. No.
- 7 Q. In your experience as project manager, do you have
- 8 reason to know whether lieutenants regularly consult with
- 9 captains before issuing a coaching?
- 10 A. I'm not present for the issuance of coachings of
- 11 disciplinary actions generally, so I would not have reason to
- 12 know that they would.
- 13 Q. When you were a lieutenant, did you consult with your
- 14 captain before issuing coachings?
- 15 A. No, I issued them on my own.
- 16 Q. Do you have any reason to believe that is something that
- 17 has changed about how lieutenants issue coachings since your
- 18 time as a lieutenant?
- 19 MR. MOORE: I object. That question has been asked and
- 20 answered.
- MR. SELEMAN: Well, in voir dire, opposing counsel
- 22 really went beyond the voir dire and really asked questions
- 23 that really went to --
- 24 HEARING OFFICER CORA: I'll allow the question. You may
- 25 answer.

- 1 Q. BY MR. SELEMAN: Do you have any reason to believe that
- 2 the lieutenant's role in issuing a coaching and checking with
- 3 a captain before doing so has changed since you were a
- 4 lieutenant?
- 5 A. No.
- 6 Q. Do captains have a role in disciplining lieutenants?
- 7 A. Yes, captains are the individuals who would discipline
- 8 lieutenants as the lieutenants are direct reports of the
- 9 captain.
- 10 Q. To your knowledge, has anything changed about their role
- 11 in that regard in the last couple years?
- 12 A. No, captains have always had responsibility for issuance
- 13 of discipline to lieutenants.
- 14 (Employer's Exhibit 19 marked for identification.)
- 15 Q. BY MR. SELEMAN: Let me see if we do better with this
- 16 one. I'm showing you what's been marked as Employer's
- 17 Exhibit 19. Do you recognize these documents?
- 18 A. Yes. These are disciplinary actions issued to
- 19 lieutenants by captains from 2016 to present.
- 20 (Employer's Exhibit 20 marked for identification.)
- 21 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 22 Employer's Exhibit 20. Do you recognize this page?
- 23 A. Yes. This is a list of the documents contained in
- 24 Exhibit 19.
- 25 Q. And when you flip through Employer Exhibit 19, do you

- 1 believe that the summary is correct and that all of these
- 2 disciplines were issued by somebody who was a captain at the
- 3 time they issued it to a lieutenant?
- 4 A. Yes, these were all issued by captains at the time to
- 5 lieutenants.
- 6 Q. Is the process for a captain deciding what level of
- 7 disciplinary action to issue a lieutenant essentially the
- 8 same as the process that you've testified to about that a
- 9 lieutenant goes through in deciding about security officers?
- 10 A. Yes, it is.
- 11 Q. Does a captain have similar ability to decide to issue a
- 12 coaching to a lieutenant instead of a disciplinary action?
- 13 A. Yes.
- 14 Q. Do captains have to consult with anybody else before
- 15 issuing discipline to lieutenants?
- 16 A. No, they don't.
- 17 Q. Do captains have to consult with any superior before
- 18 issuing discipline to a security officer?
- 19 A. No, they don't.
- 20 Q. Regarding attendance issues, does a captain just apply
- 21 the policy to an attendance issue for a lieutenant, come up
- 22 with a dictated result, and then issue the appropriate
- 23 discipline?
- 24 A. No. As with the lieutenants, the captain would take
- 25 into account various circumstances, the individual's past

- 1 history, any other mitigating circumstances that contributed
- 2 to the attendance issue, and take all those factors into
- 3 determination when issuing discipline.
- 4 MR. SELEMAN: The Employer moves for the admission of
- 5 Employer Exhibit 19 and 20.
- 6 MR. MOORE: And may I voir dire the witness?
- 7 HEARING OFFICER CORA: You may.

## 8 VOIR DIRE EXAMINATION

- 9 Q. BY MR. MOORE: You've testified that you don't believe
- 10 captains have to check with, I'll call them higher-ups,
- 11 before issuing discipline, but you don't know in any of the
- 12 instances reflected in Employer Exhibit 19 whether in fact
- 13 the captains involved checked with some other person before
- 14 issuing it, do you?
- 15 A. No.
- 16 Q. And by that I mean a management person.
- 17 A. No, I don't.
- MR. MOORE: Okay, no other questions and no objection.
- 19 HEARING OFFICER CORA: Hearing no objection, Employer's
- 20 Exhibit 20 is received and admitted into evidence.
- 21 (Employer's Exhibits 19 and 20 received in evidence.)
- 22 DIRECT EXAMINATION (cont.)
- 23 Q. BY MR. SELEMAN: Are you involved in the process of
- 24 hiring new security officers at Turkey Point?
- 25 A. Yes, I am.

- 1 Q. Has a lieutenant ever been involved in that process?
- 2 A. Yes. I involved Lieutenant Eduardo Boza in the new hire
- 3 process for a class that we hired in 2017.
- 4 Q. Did Lieutenant Boza get to provide any input as part of
- 5 that process?
- 6 A. Yes. After each applicant was interviewed, the
- 7 interview team would have a brief debriefing session where we
- 8 would discuss the responses the applicant had given to the
- 9 interview and then discuss how we felt that individual rated
- 10 as far as a viable candidate.
- 11 Q. Do you recall approximately how many candidates were
- 12 interviewed as part of the process that Lieutenant Boza was
- 13 involved with?
- 14 A. Between 10 and 15.
- 15 Q. Did Lieutenant Boza ever have a different opinion than
- 16 you regarding any of the candidates?
- 17 A. Yes. Yes. We agreed on many of the candidates. There
- 18 was one candidate in particular that I felt would have made a
- 19 quality applicant. Lieutenant Boza did not, and he swayed me
- 20 in that direction based on his evaluation of the candidate's
- 21 responses during the interview process.
- 22 O. What was the result for that candidate based on
- 23 Lieutenant Boza's swaying your opinion on that?
- 24 A. We did not hire him.
- 25 Q. Do you believe you would have offered that person a

- 1 position but for Lieutenant Boza's input?
- 2 A. Yes.
- 3 Q. Do you have a plan to have Lieutenant Boza involved the
- 4 next time you do a round of interviews for new security
- 5 officers?
- 6 A. I probably would not involve him specifically, but I
- 7 would involve other lieutenants as a development opportunity
- 8 for them and to get a broad perspective about the individuals
- 9 that we're hiring.
- 10 Q. Who does a security officer call if he or she can't make
- 11 it to work on time for a shift?
- 12 A. The officer would notify either the shift supervisor,
- 13 the captain that's on duty, or the lieutenant, the alarm
- 14 station operator that's on duty at the time.
- 15 Q. Who decides if the officer should be excused for being
- 16 late?
- 17 A. For lates, generally it would be a member of management,
- 18 so myself or the operations coordinator, that would excuse
- 19 that based on a recommendation by a captain.
- 20 (Employer's Exhibit 21 marked for identification.)
- 21 Q. BY MR. SELEMAN: I'm showing you what's been marked as
- 22 Employer Exhibit 21. Are you familiar with these documents?
- 23 A. Yes. These are email communications between myself and
- 24 Captain Kevin Reyes pertaining to various attendance issues
- 25 where he made a recommendation to excuse or not to excuse

- 1 various issues.
- 2 Q. Could you please walk us through this first page of the
- 3 emails regarding Shinhoster?
- 4 A. Sure. On the first page, Captain Reyes notified me that
- 5 the officer, Shinhoster, was late for work on a particular
- 6 day. He was purchasing a vehicle and was delayed in
- 7 reporting to work. Captain Reyes asked me my perspective on
- 8 excusing the late, and his recommendation was he says no, we
- 9 shouldn't excuse the late; he should have had better
- 10 planning. And I concurred with that.
- 11 Q. How about the second page regarding Mike Byrd?
- 12 A. The second late, for Mike Byrd, this was an issue that
- 13 was outside of that officer's control where he had a dead
- 14 battery. In this case, Captain Reyes recommended excusing
- 15 it, and I concurred.
- 16 Q. And what would have happened to Mr. Byrd if this was not
- 17 excused?
- 18 A. If it was not excused, he would have been subject to
- 19 disciplinary action.
- 20 Q. And back to the first page, Shinhoster, what would have
- 21 happened to that officer if that was not excused?
- 22 A. If the first one was not excused? Well, the first one
- 23 was not excused.
- 24 Q. Oh, I'm sorry. Yeah.
- 25 A. And he did receive discipline, I'm sure, as a result of

- 1 that
- 2 Q. Thank you. All right. And then going to the third
- 3 page, would you please walk us through that and outline
- 4 what's going on there?
- 5 A. Sure. So this is an officer who had a medical issue
- 6 that related to her calling out, making a late notification
- 7 callout. Officers have to call out within a certain time
- 8 frame to give us time to attempt to cover for them. She was
- 9 unable to meet that time window. In this case, Captain Reyes
- 10 recommended excusing based on the mitigating circumstances
- 11 that the medical condition was outside of her control.
- 12 Q. Do you know why things are blacked out on this page?
- 13 A. Yeah. This would be sensitive information pertaining to
- 14 this officer and the medical condition.
- 15 Q. Do you know which officer was referenced in these
- 16 emails?
- 17 A. Yes, I do.
- MR. SELEMAN: Move for the admission of Employer
- 19 Exhibit 21.
- 20 MR. MOORE: No objection.
- 21 HEARING OFFICER CORA: Hearing no objection, Employer's
- 22 Exhibit 21 is admitted into evidence.
- 23 (Employer's Exhibit 21 received in evidence.)
- 24 Q. BY MR. SELEMAN: Other than the things that you've
- 25 testified about, are there any other ways that lieutenants

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- 1 and captains are treated differently than officers?
- 2 A. Sure. There's a number of ways. Lieutenants and
- 3 captains earn a greater hourly rate than officers. So a
- 4 lieutenant would make about \$5 an hour more than the highest
- 5 paid officer. A captain makes a little bit more than a
- 6 lieutenant. So a captain would make another \$4 an hour more
- 7 than a lieutenant would, give or take.
- 8 In addition to that, they wear different uniforms. So
- 9 captains and lieutenants have a distinctive shirt. Captains
- 10 and lieutenants report into work earlier than officers do, 10
- 11 minutes earlier each day, in order to attend a turnover
- 12 briefing that's only attended by captains and lieutenants.
- 13 Their turnover time at the end of the shift may be extended
- 14 based on the amount of information that they're having to
- 15 communicate when they change shifts.
- 16 Captains and lieutenants attend leadership training on
- 17 an annual basis. They attend approximately 24 hours of
- 18 leadership training that officers are not party to. Captains
- 19 and lieutenants would attend periodic what we call MRM, or
- 20 management review meetings, where they present reports about
- 21 their individual team's performance in a given period. We do
- 22 that currently on a trimester basis, and again, that's just
- 23 captains and lieutenants, no officers.
- 24 There's specialized training involved in being a
- 25 lieutenant or a captain. A lieutenant would receive at least

- 1 6 weeks, maybe as much as 8 weeks or more, of specialized
- 2 training when they get promoted, pertaining to operating and
- 3 maintaining -- or operating and monitoring alarm station
- 4 equipment, so security equipment, camera systems, and so on.
- 5 They'll receive specialized training to work as response team
- 6 leaders. So they have more responsibility, as we previously
- 7 discussed, in terms of force-on-force type events.
- 8 So there's numerous ways that we treat captains and
- 9 lieutenants differently. There's a higher bonus amount for
- 10 the annual performance incentive bonus where lieutenants and
- 11 captains earn higher bonuses at the end of the year than
- 12 officers do.
- 13 Q. Any communications that go out just to lieutenants and
- 14 captains and not security officers?
- 15 A. Yes. There's frequently communications that will go out
- 16 from members of the staff, myself, the operations or training
- 17 coordinators, that will only go out to captains or will only
- 18 go out to captains and lieutenants, not the officers.
- 19 Q. As project manager, do you consider lieutenants to be
- 20 part of supervision?
- 21 A. Yes, absolutely.
- 22 Q. Do you consider captains to be part of supervision?
- 23 A. Absolutely.
- 24 Q. Why do you consider lieutenants to be part of
- 25 supervision? Strike that.

- If lieutenants are not supervisors, who's in charge?
- 2 A. Then it would be the captains.
- 3 Q. And if the lieutenants are not supervisors, how many
- 4 people would the captain be overseeing?
- 5 A. If the lieutenants were not supervisors, the captains
- 6 would be directly overseeing anywhere between 30 and 40
- 7 security officers on a shift, and those officers would be
- 8 spread out geographically throughout the plant to where the
- 9 captain simply couldn't cover that many individuals at once
- 10 and provide effective oversight and supervision.
- 11 Q. Thirty to 40 officers, you said?
- 12 A. I'm sorry, 30 to 40 personnel, officers and lieutenants
- 13 included.
- 14 Q. And what kind of physical area would the captain then be
- 15 overseeing on his own?
- 16 A. You're talking several acres. I mean, I couldn't give
- 17 you a specific area, but it would be a large area, and it
- 18 would take a significant amount of time to cover that entire
- 19 area. The captain just couldn't cover that many positions
- 20 effectively.
- 21 Q. Are there many buildings that G4S guards at the site?
- 22 A. Yes, it's a fairly good-sized site. There's multiple
- 23 buildings. There's individuals that are inside the confines
- 24 of the fence line of the site. There's individuals that are
- 25 outside. It covers a very large geographic area.

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- 1 Q. If the lieutenants and captains are not supervisors,
- 2 then who's in charge?
- 3 A. Then nobody's in charge.
- 4 MR. SELEMAN: Nothing further.
- 5 MR. MOORE: Can we go off the record?
- 6 HEARING OFFICER CORA: Off the record.
- 7 (Off the record from 1:14 p.m. to 1:18 p.m.)
- 8 HEARING OFFICER CORA: During off-the-record
- 9 discussions, the parties have agreed, just for efficiency
- 10 purposes, to move forward with the hearing. Mr. Moore,
- 11 Petitioner's counsel, is going to reserve his cross for after
- 12 Employer's counsel puts on his next witness and, thus, after
- 13 that, cross both Mr. Scott and the following witness that
- 14 will be called.
- 15 Correct? Is that a correct reflection of our off-the-
- 16 record discussion?
- MR. SELEMAN: Yes. I'm sorry. I wasn't listening that
- 18 carefully. I'm sure it was accurate.
- 19 HEARING OFFICER CORA: Okay. So, Mr. Scott, you're
- 20 temporarily excused until you are recalled for your cross-
- 21 examination.
- 22 (Witness excused.)
- MR. SELEMAN: Employer calls Steve Bonnell.
- 24 HEARING OFFICER CORA: Please raise your right hand.
- 25 (Whereupon,

- 1 STEVEN K. BONNELL
- 2 was called as a witness by and on behalf of the Employer and,
- 3 after having been first duly sworn, was examined and
- 4 testified as follows:)
- 5 HEARING OFFICER CORA: You may have a seat. Please
- 6 state your name and spell it for the record.
- 7 THE WITNESS: Steven Kenneth Bonnell, S-t-e-v-e-n,
- 8 Kenneth, K-e-n-n-e-t-h, Bonnell, B-o-n-n-e-l-l.
- 9 DIRECT EXAMINATION
- 10 Q. BY MR. SELEMAN: Who are you employed by?
- 11 A. G4S.
- 12 Q. How long have you been employed by G4S?
- 13 A. Eleven and a half years.
- 14 Q. What is your current position?
- 15 A. I'm the -- captain on Alpha Team.
- 16 Q. Approximately how long have you held that position?
- 17 A. Solid for the last year as captain.
- 18 Q. And what position did you hold before that?
- 19 A. I was lieutenant and backup captain.
- 20 Q. About how long were you a lieutenant?
- 21 A. Lieutenant for 10 years.
- 22 Q. And how long have you worked at Turkey Point all
- 23 together?
- 24 A. Eleven and a half years.
- 25 Q. Were you working at the site before you were a

- 1 lieutenant?
- 2 A. Yes, as a security officer.
- 3 Q. As a lieutenant, did you have any role in the issuance
- 4 of discipline to security officers?
- 5 A. Yes.
- 6 Q. As far as you understood, did that role change at any
- 7 point?
- 8 A. Yes. In the last few years, there was more of a push to
- 9 get the lieutenants to be involved without guidance or
- 10 direction from the captains to issue documents, to issue
- 11 coachings or discipline actions.
- 12 Q. What do you mean when you say issue?
- 13 A. As far as looking at circumstances, looking at the
- 14 incidents that happened, taking the facts into consideration,
- 15 and then taking the appropriate actions to report it.
- 16 Q. Did you have occasion to issue any disciplinary actions
- 17 while you were still a lieutenant after that change, so to
- 18 speak, for anything other than attendance issues?
- 19 A. Yes.
- 20 Q. Would you walk us through one of those, if you recall?
- 21 A. Sure. I had an issue where an officer had violated a
- 22 sign, violated a caution, a warning sign that they were not
- 23 supposed to enter into an area, which they used -- which they
- 24 violated basically because of past incidents that had
- 25 happened where a certain department did not want security to

- 1 go into that area, and instead of just keeping them out, they
- 2 put a sign up that says it's out of order. And he basically
- 3 ignored the sign, went in. And I issued documentation on
- 4 that -- a disciplinary action on that because he just ignored
- 5 the signs.
- 6 Q. Do you recall who the security officer was?
- 7 A. Yes, I do. It was Officer Dennis.
- 8 Q. Do you recall what level of infraction you decided it
- 9 was?
- 10 A. I do not. I believe that was a written -- I believe it
- 11 was an oral, an oral.
- 12 Q. Do you recall whether you could have issued a coaching
- 13 to that officer instead?
- 14 A. Yes, I could have issued a coaching.
- 15 Q. Do you recall if it was something that you could have
- 16 decided it was a Level III as opposed to a Level II, or vice
- 17 versa?
- 18 A. Yes, it could have:
- 19 Q. Did you consult with anybody before deciding to issue
- 20 that disciplinary action?
- 21 A. No, I did not.
- 22 Q. Do you recall issuing any other disciplinary actions
- 23 during that same time frame, again, after that change came to
- 24 your attention and before you were promoted to captain?
- 25 A. I know I have, but specifically, no, I cannot say. As a

- lieutenant you're saying?
- 2 Q. Yes.
- 3 A. Yes, I cannot specifically say due to the role that I
- 4 was, but I'm sure I have.
- 5 Q. When you were a lieutenant, were there occasions where
- 6 you decided to issue a coaching instead of a disciplinary
- 7 action?
- 8 A. Yes.
- 9 Q. Can you recall any of those?
- 10 A. Yes. I did have an individual that basically had
- 11 violated a PPE, personal protective equipment, warning where
- 12 they traversed through a gate without having gloves on. In
- 13 the process of that, you could make a determination whether
- 14 it was a disciplinary for failure to follow policy or a
- 15 coaching because it was a one-time incident, and I determined
- 16 to make it a coaching issue.
- 17 Q. Do you recall approximately when that coaching was
- 18 issued?
- 19 A. It's been a few years back. Not exactly the date, no.
- 20 Q. Did you issue many coachings as a lieutenant?
- 21 A. Yes.
- 22 Q. Were there other coachings where you recall could have
- 23 resulted in discipline instead of a coaching?
- 24 A. Yes.
- 25 Q. Did you generally go to your captain and get approval to

- 1 issue a coaching instead of go down the disciplinary action
- 2 path?
- 3 A. In general, no, it was my decision.
- 4 Q. Is it your understanding that lieutenants generally have
- 5 to consult with a captain before issuing a coaching?
- 6 A. No, it's not. I have that authority and that
- 7 expectation to do it on my own as a lieutenant.
- 8 Q. Do you personally know that other lieutenants do that?
- 9 A. Yes.
- 10 Q. How do you know that?
- 11 A. By lieutenants that work for me that do the same thing.
- 12 I get their coachings or their disciplinary actions. Once
- 13 they issue them to the individuals, they forward it up to me,
- 14 and I'll see them at that time.
- 15 Q. Do you personally know that lieutenants that work for
- 16 you have issued coachings to their security officers without
- 17 checking with you first?
- 18 A. Yes. The first time I see -- already entered to me as
- 19 far as already coaching done.
- 20 Q. Can you give an approximation of how many of those
- 21 coachings you've seen from your lieutenants in the last year
- 22 and a half?
- 23 A. Quite a few. A number, no, I couldn't put a number on
- 24 it, but quite a few.
- 25 Q. More than 10?

- 1 A. Yes.
- 2 Q. More than 20?
- 3 A. Maybe getting in that area, yeah.
- 4 Q. Let me ask the question this way.
- 5 A. Sure.
- 6 Q. In a given month, approximately how many coachings do
- 7 you see come to you that our lieutenants have already issued
- 8 without talking to you?
- 9 A. Maybe a half dozen.
- 10 Q. And are there coachings that you see and you look at
- 11 and, based on the incidences that are set forth in the
- 12 coaching, that you look at them and think that they could
- 13 have resulted in discipline?
- 14 A. Yes, sir.
- 15 Q. As a captain, have you ever taken any actions to
- 16 communicate to your lieutenants their role in the
- 17 disciplinary process?
- 18 A. Yes. We have team meetings. We've had some supervisory
- 19 meetings where I've addressed them of my expectations of what
- 20 I expect them to do, what -- do and the actions they're
- 21 supposed to be taking without my guidance, without my
- 22 direction, but what I expect them to do as a lieutenant for
- 23 disciplinary issues.
- 24 Q. And what have you told them are your expectations about
- 25 the issuance of disciplines to security officers?

- 1 A. If they have any discrepancies that they see, they can
- 2 decide if it's a coaching as the disciplinary action, and
- 3 using their judgments, they can issue what they determine
- 4 necessary.
- 5 Q. When you were a lieutenant, did security officers ever
- 6 ask you if they could swap posts?
- 7 A. Yes, a lot of times they did.
- 8 Q. What does that mean when people refer to swapping posts?
- 9 A. Swapping posts means basically what position they're
- 10 working in -- if they're working inside, outside, if they're
- 11 on a position where they may be climbing stairs or sitting
- 12 inside of a BB -- an enclosure all day long and not moving
- 13 around.
- 14 Q. What were you going to say? Just because I'm sure it'll
- 15 get mentioned at some point.
- 16 A. I said BBRE unit. It's an enclosure that we have that's
- 17 blast resistant.
- 18 Q. Does that stand for something, BBRE?
- 19 A. Ballistic Blast Resistant Environment.
- 20 Q. Okay. But us folks, us naïve folks can picture what,
- 21 like an armored box type thing?
- 22 A. It's like an armored box, yeah.
- 23 Q. Did you ever want to swap posts when you were an
- 24 officer?
- 25 A. Yes, I did.

- 1 Q. Why would you want to do that?
- 2 A. I'm one that likes to move around. I don't like to sit
- 3 somewhere and be contained in a box, so I would always
- 4 volunteer to be outside where I'm walking around or out in
- 5 the environment versus locked up in a box.
- 6 Q. Do you know if different officers have different
- 7 preferences about different posts?
- 8 A. Most of them do.
- 9 Q. How do you know that?
- 10 A. Again, they'll address issues. They'll come to me and
- 11 say can I change position, you know, I don't want to be here,
- 12 I want to be there. They'll go to the lieutenants while
- 13 they're out in the field, they'll talk to the shift
- 14 supervisor out in the field and ask him if they can trade
- 15 positions or trade posts due to weather, due to personal
- 16 dealings that they -- you know, what they want to do.
- 17 Q. Any reasons you know of why people would prefer one post
- 18 or another in addition to the ones you've identified? You
- 19 know, you mentioned inside versus outside, you mentioned
- 20 stairs, you mentioned mobile versus stationary type idea.
- 21 Any other reasons why somebody might prefer one over another?
- 22 A. Physical dealings or physical conditions. They may have
- 23 done something to where maybe they're fit for duty but
- 24 they're not really to that position where they just want to
- 25 sit somewhere all day long. They might want to be out where

- 1 they're mobile. Someone may have done something where
- 2 they're not feeling that well and they don't want to be out
- 3 walking around.
- 4 Q. Any posts that have greater access to things like
- 5 vending machines or bathrooms?
- 6 A. Pretty much, wherever they are, some posts have better
- 7 accessibility to a restroom, and there's other places where
- 8 you actually have to get relieved before you get -- some
- 9 requirements that we have. They can't just go to the
- 10 bathroom.
- 11 Q. Is closer proximity to a bathroom anything that officers
- 12 care about?
- 13 A. Yes, it is.
- 14 Q. How about closer proximity to food or vending machines?
- 15 A. Most of the officers bring food, drinks with them.
- 16 Depending on where their posts are also, where they're at,
- 17 and that might make a decision as far as where they want to
- 18 be for the day, if they have food available or not. And if
- 19 not, then they may want to be at a post where they do have
- 20 access to a vending machine.
- 21 Q. Is there anything that people would want access to if
- 22 they brought their food that might make one post more
- 23 preferable to them than another?
- 24 A. Access to water fountains or water, you know, things
- 25 like that.

- 1 Q. Are there microwaves anywhere?
- 2 A. We do have microwaves. In our sports center and a
- 3 couple other locations, we do have a microwave available.
- 4 Q. Are there some posts that are more accessible to the
- 5 microwaves than others?
- 6 A. Yes.
- 7 Q. Is that something that in your experience that some
- 8 security officers would care about?
- 9 A. Definitely.
- 10 Q. Did you have the authority to approve post swaps as a
- 11 lieutenant?
- 12 A. Yes.
- 13 Q. Did you do so?
- 14 A. Yes.
- 15 Q. How often did that come up?
- 16 A. More often than not. I mean, that would be --
- 17 Q. Like once a day, once a week, once a month?
- 18 A. As far as the day goes, I'd say in our 2-day to 3-day
- 19 cycle, one of the days or two of the days, sometimes maybe on
- 20 a three-day cycle all three of the days, somebody would want
- 21 to switch posts.
- 22 Q. Did you ever say no to a security officer request to
- 23 swap posts?
- 24 A. Yes. Yes. Sometimes I did due to maybe -- requirements
- 25 that were going to be happening at that post that day, or

- 1 certain conditions that were there that I did not want a
- 2 certain individual there or what other purpose I decided and
- 3 didn't allow that post change.
- 4 Q. And I'm sorry, I was having a little trouble hearing
- 5 you. What were the sorts of things you would consider in
- 6 deciding whether to say yes or no to a request?
- 7 A. Well, it could be there were maybe some work activities
- 8 or some conditions to that post that maybe the individual is
- 9 not aware of that I was aware of that I didn't think that
- 10 individual was the best candidate for that position at that
- 11 time.
- 12 Q. Based on what kind of criteria about that individual?
- 13 A. Based on my knowledge of the individual, my experience,
- 14 my relationship with the individual, my experiences with him
- 15 as far as what he was able to do or not able
- 16 Q. I mean, I guess I'm not following you. Are you talking
- 17 about their abilities or their -- what is it about the
- 18 individuals that you were considering in your experience that
- 19 led to you deciding yes or no to the request?
- 20 A. Abilities. Like maybe the issue of I may have somebody
- 21 that may have a special diet for some reason or coming back
- 22 from a medical -- had a medical procedure or something where
- 23 they're not capable of -- I don't want to say not capable.
- 24 Where they need more accessibility to a restroom. So I put
- 25 an individual where he's near a restroom all the time.

- 1 Somebody will want to swap a post for that, and I won't let
- 2 that happen because I need to keep that individual there for
- 3 his personal needs at that time.
- 4 Q. Did skills play a role in your decision ever?
- 5 A. Again, all of our guys are qualified, you know, for all
- 6 positions. However, there are some people that are better at
- 7 other things -- you know, some things than others. So there
- 8 is a possibility that some of the posts were decided based
- 9 upon the individual themself, not so much that he could or
- 10 couldn't do it but who could do it better.
- 11 MR. SELEMAN: Nothing further.
- 12 CROSS-EXAMINATION
- 13 Q. BY MR. MOORE: The first example that you were asked
- 14 about was a security officer who violated a warning sign, and
- 15 as a result, you gave an oral warning, or was it a coaching?
- 16 A. It was not a coaching on that one due to the fact that
- 17 it was a -- he had violated a -- I don't know how to say it.
- 18 He violated a sign that he should not go into an area, and he
- 19 decided to go into it anyway. To me, it was more of a
- 20 blatant disregard for the sign.
- 21 Q. Okay. But I understand you thought maybe it was an oral
- 22 warning but it could have been a coaching? You just don't
- 23 recall specifically?
- 24 A. It was more than a coaching. It was a disciplinary
- 25 action on him.

- 1 Q. And when did this occur approximately?
- A. This was in 2016.
- 3 Q. And then you were asked about other cases which you, as
- 4 I understood, you really couldn't identify. There have been
- 5 some but -- I'm sorry, other examples where you decided a
- 6 discipline versus a coaching. You said there were other
- 7 examples, but you couldn't recall any specifics; is that
- 8 correct?
- 9 A. That is correct.
- 10 Q. And you said you generally didn't go to the captain
- 11 about such decisions, but there were times when you did?
- 12 A. Occasionally, I might go to the captain if I had -- if I
- 13 didn't have all the information about an individual, I
- 14 thought there was something that I needed to discuss with the
- 15 captain beforehand, I definitely had that open door to talk
- 16 to him.
- 17 Q. And in terms of swapping posts, is it fair to say that
- 18 your fundamental responsibility as a lieutenant was to make
- 19 sure that all the posts that were directly under you were
- 20 properly staffed?
- 21 A. Properly staffed by the proper individuals, yes.
- 22 Q. So if someone wanted to swap a post, and I gather that's
- 23 a relatively common occurrence?
- 24 A. Yes.
- 25 Q. Fundamentally, you just want to make sure all the posts

- 1 get covered?
- 2 A. Yes.
- 3 Q. And when you were asked to explain when you might
- 4 decline such a request, if I understood you correctly at
- 5 least, one thing you identified was your view of
- 6 accommodating the -- well, in this case a medical condition
- 7 of someone?
- 8 A. Yes.
- 9 Q. You said all the members were qualified?
- 10 A. That's correct.
- 11 Q. Have there been disciplinary decisions you've made as a
- 12 captain where you consulted with someone higher up in
- 13 management, the coordinator or the project manager?
- 14 A. Yes.
- 15 Q. And those folks, they normally work Monday through
- 16 Friday, business hours, so to speak?
- 17 A. Correct.
- 18 Q. But you have access to them 24/7, correct?
- 19 A. Yes, sir.
- 20 Q. So if a situation arises at 3 in the morning on a
- 21 Saturday and you believe you need to consult with the project
- 22 manager, you at least have the opportunity to get in touch
- 23 with that person, right?
- 24 A. If I had to, yes. I'm dayshift captain, so --
- 25 Q. I'm sorry.

- 1 A. -- I wouldn't do the 3:00 in the morning call.
- 2 Q. Well, you work days on weekends, right?
- 3 A. Yes. I work days 7 days a week.
- 4 Q. So if it's 3 in the afternoon on a Saturday, you may --
- 5 there've been occasions when you felt the need to contact the
- 6 project manager before making a decision?
- 7 A. If I had to, yes.
- 8 Q. Well, that's in fact occurred, hasn't it?
- 9 A. I don't know if I've had to make a call off duty hours
- 10 as far as disciplinary actions or something like that, none
- 11 that I'm aware of.
- 12 Q. Is that because situations simply haven't arisen in
- 13 so-called off duty hours, and by that I mean off duty for the
- 14 project manager?
- 15 A. Yes.
- 16 Q. So your consultations with the project manager which you
- 17 say have occurred would be occurring Monday through Friday,
- 18 9 to 5, more or less?
- 19 A. If I've had any, that would be when they would happen,
- 20 yes, sir, if I felt it was necessary.
- 21 MR. MOORE: No other questions.
- 22 HEARING OFFICER CORA: I have a couple questions. You
- 23 mentioned that, as a captain, the lieutenants forward the
- 24 coachings to you. What do you do with those coachings?
- THE WITNESS: I make sure they're entered into our

- 1 database as far as if the lieutenants have entered them in,
- 2 they're collected and entered in, and then those are given to
- 3 our admin personnel to go in their personnel records.
- 4 HEARING OFFICER CORA: What's the significance of a
- 5 coaching? Like how does it impact -- what is a coaching?
- 6 What does it --
- 7 THE WITNESS: The purpose of a coaching is the
- 8 lieutenant or the captain may have felt that the discrepancy
- 9 wasn't enough to warrant a disciplinary action but it was
- 10 basically to change a behavior habit, to go -- it's a
- 11 corrective situation, not a disciplinary action basically.
- 12 Change of behavior.
- 13 HEARING OFFICER CORA: Does it impact at all an
- 14 employee's -- you know, any future discipline or an
- 15 evaluation, a promotion? Does it have any impact? Is it
- 16 considered?
- 17 THE WITNESS: It is considered, yes.
- 18 HEARING OFFICER CORA: When is it considered?
- 19 THE WITNESS: Depending upon --
- 20 HEARING OFFICER CORA: Like in what situation, what
- 21 circumstances would you consider a coaching?
- 22 THE WITNESS: If you had a repeat of the same thing.
- 23 You see the behavior change has not changed, and you've
- 24 already issued a coaching for it, then it -- to go further
- 25 than a coaching.

- 1 and exercises. So you have a tabletop exercises where you
- 2 have basically a diorama or a model of the site and you move
- 3 pieces around to simulate movements of armed officers.
- 4 HEARING OFFICER CORA: And who does this?
- 5 THE WITNESS: This would be facilitated by the
- 6 lieutenants, and they do this cooperatively with the security
- 7 officers. So lieutenants will ask as they would in the
- 8 exercise, and they move themselves. They would relocate
- 9 officers just as they would direct them to in the real world.
- 10 HEARING OFFICER CORA: And then who's involved in this
- 11 drill? Is it just the lieutenants and the security officers,
- 12 or is someone else present?
- 13 THE WITNESS: It would be security force members in
- 14 general. So you would have captains, you would have
- 15 lieutenants, and you would have security officers. Everybody
- 16 who's a qualified armed officer, lieutenant, or captain has
- 17 to participate in these drills.
- 18 HEARING OFFICER CORA: Do you participate in them?
- 19 THE WITNESS: No, not as project manager, no.
- 20 HEARING OFFICER CORA: And in the annual ones, you said
- 21 they're full scale, so are they in the actual facility?
- THE WITNESS: They're actually in the facility.
- 23 HEARING OFFICER CORA: Okay. Thank you.
- 24 THE WITNESS: Sure
- MR. MOORE: Excuse me a moment, please.

## 1 REDIRECT EXAMINATION

- 2 Q. BY MR. SELEMAN: Is a peer check a disciplinary event?
- 3 A. No.
- 4 Q. Is a peer check the same thing as a coaching?
- 5 A. Not necessarily. A peer check could mean a variety of
- 6 things.
- 7 Q. Did you review the files of the lieutenants and captains
- 8 in preparation for this hearing?
- 9 A. Yes, I did.
- 10 Q. Do you recall -- referring to Employer Exhibit 8?
- 11 A. Um-hum.
- 12 Q. Do you recall how many of the current incumbent captains
- 13 and lieutenants had a signed copy of Employer Exhibit 8 in
- 14 their file?
- 15 A. Out of 28 lieutenants and captains, I believe 21 had a
- 16 signed copy in their file.
- 17 Q. And with respect to Employer Exhibit 9, how many of the
- 18 current lieutenants and captains had a signed version of
- 19 Number 9 in their files?
- 20 A. Twenty-seven out of 28 or 28 out of 28. It was either
- 21 all or all but one.
- 22 Q. Regarding the force-on-force, putting aside the tabletop
- 23 drills, you referred to the rest as what, as a live event?
- 24 How do you -- a live drill? Is that what you would call it?
- 25 A. Sure. It's a full-scale exercise where you involve the

- 1 entire security force.
- 2 Q. And how often do you run a live force-on-force drill?
- 3 A. A full-scale force-on-force would be run -- we run it a
- 4 number of times each year in order to accommodate the
- 5 different teams that we have. So we would end up running six
- 6 to eight individual exercises over the course of 4 different
- 7 days because of our different teams and shifts. So some
- 8 individuals participate more than others. Everyone would
- 9 participate in at least one full-scale exercise annually in
- 10 addition to the limited scope exercises, which are also live
- 11 drills, but those are performed on a smaller scale with a
- 12 portion of the security force.
- 13 Q. And approximately how often do those happen?
- 14 A. Those happen, typically, on a quarterly basis.
- 15 Q. Are there any live force-on-force drills where there's
- 16 another party observing?
- 17 A. Yes. When we do our annual force-on-force exercises, we
- 18 do an evaluated force-on-force every 3 years, which is
- 19 observed by the Nuclear Regulatory Commission.
- 20 MR. SELEMAN: Nothing further.
- 21 MR. MOORE: I have nothing else.
- HEARING OFFICER CORA: I'm going to take you way back.
- THE WITNESS: Okay.
- 24 HEARING OFFICER CORA: Earlier in your testimony you
- 25 mentioned backup captains in your testimony, and I want to

- 1 Q. And when were you first employed there?
- 2 A. March of 2006.
- 3 Q. And in what capacity were you employed there?
- 4 A. Nuclear security officer.
- 5 Q. And what position do you currently hold?
- 6 A. Lieutenant.
- 7 Q. And when did you reach the rank of lieutenant there?
- 8 A. October 2016.
- 9 Q. Let me direct your attention to Company Exhibit 4, which
- 10 I assume is in front of you somewhere.
- 11 A. There it is. The last one.
- 12 Q. This document is dated August 2nd, 2017. Have you had
- 13 an opportunity to see this particular document?
- 14 A. Yes, I have.
- 15 Q. And it's referenced as Revision Number 4, so are there
- 16 predecessor documents?
- 17 A. Yes, there's older revisions, three other revisions.
- 18 Q. Fair to say the predecessor documents, along the same
- 19 lines? Obviously, there are some differences, but --
- 20 A. Yes. Typically, each revision has minor changes. Well,
- 21 every once in a while it will be a major change, but yeah.
- 22 Q. You've been present throughout this proceeding, correct?
- 23 A. That's correct.
- 24 Q. Okay. Let me direct your attention to items that were
- 25 focused on by the Employer. Turning to page 3, 3.0 -- I'm

- 1 MR. MOORE: I don't have any other questions.
- 2 HEARING OFFICER CORA: Employer's counsel?
- 3 MR. SELEMAN: Could I have a moment, please?
- 4 HEARING OFFICER CORA: Sure.
- 5 MR. SELEMAN: Could we have 5 minutes?
- 6 HEARING OFFICER CORA: Yes. Off the record.
- 7 (Off the record from 5:05 p.m. to 5:12 p.m.)
- 8 HEARING OFFICER CORA: Employer's counsel, you may
- 9 question the witness.
- 10 MR. SELEMAN: Yes. Thank you.
- 11 CROSS-EXAMINATION
- 12 Q. BY MR. SELEMAN: Mr. Campbell, when you were talking
- 13 about relieving a security officer for one of a couple
- 14 different reasons, not having proper license or
- 15 qualifications or equipment, that sort of thing, I believe
- 16 you said that you would step in for that security officer in
- 17 those sort of situations; is that right?
- 18 A. That's correct.
- 19 Q. Okay. That's only until another security officer can
- 20 arrive, if there's another security officer available, right?
- 21 A. Yes.
- 22 Q. That just depends if there's enough bodies to meet the
- 23 manning, the minimum manning requirements?
- 24 A. Yes.
- 25 Q. When it comes to fitness for duty, how do you decide

- 1 whether a particular security officer is demonstrating
- 2 aberrant behavior?
- 3 A. Well, if you know the security officer, you have to take
- 4 on their past, right? So if you know the person is normally
- 5 very energetic and they're not very energetic, then you've
- 6 got to kind of -- that should be an indicator. Of course,
- 7 there's the obvious stuff, if you smell alcohol and the type
- 8 of things that we take through training, but --
- 9 Q. And isn't it true that you as a lieutenant went through
- 10 extra training on fitness for duty that security officers
- 11 don't go through?
- 12 A. You know, I can't confirm that, to be honest with you,
- 13 off the top of my head. I apologize. I'm not trying to
- 14 be --
- 15 Q. I believe you.
- 16 A. Sorry.
- 17 Q. So when you're determining that somebody is not as
- 18 energetic as they normally would or you smell alcohol, what
- 19 are you considering, what are you thinking about when you're
- 20 deciding, well, this person looks like something is off
- 21 today?
- 22 A. I'm wondering if they're able to do their job. Are they
- 23 in a capacity where they can work, fitness for duty. Fitness
- 24 for duty also includes mental capacity. They could have
- 25 family issues at home. They could have other things

- 1 happening where they're just not in the mind frame to be
- 2 there.
- 3 Q. Okay. So you're thinking about your knowledge of that
- 4 security officer based on your past dealings with that
- 5 security officer, right?
- 6 A. Yes.
- 7 Q. As somebody who is overseeing the work done by that
- 8 security officer, right?
- 9 A. Yes.
- 10 Q. And you're determining whether what you are observing on
- 11 that given day in terms of that security officer is different
- 12 than what you have observed from that security officer on
- 13 past occasions?
- 14 A. That's correct.
- 15 Q. And you are deciding that something doesn't seem quite
- 16 right, correct?
- 17 A. Correct.
- 18 Q. And then based on those different sorts of factors, you
- 19 then decide whether to relieve that person from duty,
- 20 correct?
- 21 A. Not necessarily.
- 22 Q. Can you make that decision?
- 23 A. Yes, I can make that decision, yes.
- 24 Q. And can you make that decision on your own?
- 25 A. Yes.

- 1 Q. And if you did so, is it possible that that officer
- 2 would then go home for the rest of the day, without pay?
- 3 A. That is a possibility.
- 4 Q. Has anybody ever told you that as a lieutenant you are
- 5 expected to issue discipline, at least lower-level discipline
- 6 to the security officers that report to you?
- 7 A. Yes. I received both of the emails.
- 8 Q. You have been instructed by your superiors that that is
- 9 part of your job?
- 10 A. Yes. The expectation is that we take care of our own
- 11 people, yes.
- 12 Q. When you've -- strike that.
- 13 Has a captain ever asked you what level of disciplinary
- 14 action you think you should be issued to a security officer
- 15 for some incident?
- 16 A. No.
- 17 Q. Have you ever provided a suggestion to your captain
- 18 about what level of disciplinary action should be issued to a
- 19 security officer?
- 20 A. No.
- 21 Q. In a force-on-force, are you saying there's no scenario
- 22 where you would have to move the officers from one position
- 23 to another position?
- 24 A. No, I didn't say that.
- 25 Q. Is that something that you would have to do based on the

- 1 situations that you are seeing?
- 2 A. We have to stay flexible. Each situation in each drill
- 3 is going to be different. So there could be some where
- 4 you're talking to many security officers and reiterating the
- 5 same message that we're getting as far as information, what
- 6 kind of threat it is and what it looks like their target is,
- 7 and you're kind of just kind of repeating stuff.
- 8 Q. Is there any scenario where you are supposed to grab
- 9 security officers who do not have a fixed position and deploy
- 10 them somewhere based on your decision?
- 11 A. Yes, there is a scenario that exists for that.
- 12 Q. And in that sort of scenario, are you reacting to the
- 13 different variables, such as the number of the opposition,
- 14 the weapons of the opposition, the structural things to hide
- 15 behind?
- 16 A. To some degree, yes.
- 17 Q. And in those scenarios where you were talking about
- 18 you're just parroting the information that's coming to you,
- 19 is there ever a scenario where the communications break down?
- 20 A. Yeah. A lot of times we do drill with no radios,
- 21 actually.
- 22 Q. So at that point you're not in a position to simply
- 23 parrot information that you're getting, correct?
- 24 A. That's correct.
- 25 Q. And at that point you have to make the decisions,

- 1 correct?
- 2 A. That's correct.
- 3 Q. And you have to deploy those security officers, correct?
- 4 A. The ones in my area, yes.
- 5 Q. And if this was a real attack on the facility based on
- 6 your decisions, your decisions could be the difference
- 7 between a security officer getting shot or not, correct?
- 8 A. That's correct.
- 9 Q. Even dying, correct?
- 10 A. That's correct.
- 11 Q. Are you aware that as a lieutenant you get a higher
- 12 hourly wage rate than security officers?
- 13 A. Of course.
- 14 Q. Why?
- 15 A. I'm asked to do more.
- 16 Q. What more do you do?
- 17 A. I stay busy the entire shift.
- 18 Q. Glad to hear it. The security officers don't stay busy
- 19 the whole shift?
- 20 A. Not like the lieutenants do, no.
- 21 Q. But other than being busier, why would G4S pay you more
- 22 money? I mean, the way you describe it, aren't you just sort
- 23 of walking around and checking the lists?
- 24 A. No, I did not describe it like that at all.
- 25 Q. Okay. Well, what justifies paying you a higher hourly

- 1 wage rate than the security officers?
- 2 A. Well, first of all, the lieutenants are trained.
- 3 Additionally, they are given more accountability as far as
- 4 what areas they're supposed to check on, whether they're
- 5 working the alarm station or as a field supervisor where
- 6 you're walking around, checking different things. The buck's
- 7 going to land on you a lot more.
- 8 Q. The buck's going to land on you a lot more for making
- 9 sure that the security officers that report to you are doing
- 10 their jobs properly, correct?
- 11 A. Yes.
- 12 Q. Because it's your job to oversee those security
- 13 officers, correct?
- 14 A. Yes.
- 15 Q. It's your job to make sure that they're doing their jobs
- 16 correctly, correct?
- 17 A. Yes.
- 18 Q. So you're one of the bosses, correct?
- 19 A. That's incorrect.
- 20 Q. Why don't you think you're one of the bosses?
- 21 A. Because I've been at Turkey Point since 2006, and what
- 22 I've seen at Turkey Point since 2006 does not make me believe
- 23 that lieutenants are one of the bosses.
- 24 Q. So when you say that, you're not saying you don't have
- 25 any authority; you just think a boss should have more

- 1 HEARING OFFICER CORA: All right.
- THE WITNESS: So we have a piece of paperwork that's
- 3 called a place keeper that lets the officers go through an
- 4 actual check sheet so they know they capture everything
- 5 they're supposed to do when I'm passing over what I am to
- 6 you. So you're the new call sign or the new post. And I was
- 7 there. I had completed mine with the supervisor and I was
- 8 getting ready to leave, and as one of the officers was
- 9 compiling it over there, he -- they stopped and I asked what
- 10 the issue was, and he looked to his supervisor, who was from
- 11 the other shift, and said, oh, I left --
- 12 HEARING OFFICER CORA: Who was the supervisor? What
- 13 position?
- 14 THE WITNESS: Oh, I'm sorry. I apologize. The other
- 15 lieutenant.
- 16 HEARING OFFICER CORA: Okay.
- 17 THE WITNESS: So the security officer told the other
- 18 lieutenant, oh, I forgot my -- I don't have any of my IDs, I
- 19 have none of my credentials. He said I have to leave. So,
- 20 you know, we only have so many minutes to do the turnover,
- 21 not that it's pressured but, you know, you want to be
- 22 efficient. And so now he had to leave, and everyone else was
- 23 going.
- 24 So he had to take off to go and hold the security
- 25 officer of the night shift up an additional number of

- 1 minutes, and he couldn't leave and he had to be held back.
- 2 So I asked the lieutenant that was there for his side, are
- 3 you going to speak to him about it, and they were kind of
- 4 like -- they kind of shrugged their shoulders. I said, okay,
- 5 I have a problem. I'll give him a coaching. And they didn't
- 6 seem to --
- 7 HEARING OFFICER CORA: So you gave him a coaching?
- 8 THE WITNESS: Yeah.
- 9 HEARING OFFICER CORA: And describe the coaching.
- 10 THE WITNESS: So I went back and I did research to see
- 11 exactly the terminology that was used on the coaching for
- 12 similar events, and I wrote the coaching up and I presented
- 13 it to my captain so he could bless it off or look to see how
- 14 it looks, if it's appropriate. And that's it.
- 15 And then eventually I saw the security officer, you
- 16 know, 2 days later or whatever it was, and called him into
- 17 the office, and I had the other supervisor there. And I
- 18 said, hey, really quick, I want to talk to you about what
- 19 happened the other day; this is a coaching about what
- 20 happened, yada, yada, yada. Okay, no problem, you know.
- 21 HEARING OFFICER CORA: Is that the only coaching you've
- 22 done?
- 23 THE WITNESS: Yes. As a supervisor, yes.
- 24 HEARING OFFICER CORA: Okay.
- 25 THE WITNESS: On paper. On paper. I coach all the time

- 1 to work, if you needed time off or anything like that, who
- 2 would you ask or tell?
- 3 THE WITNESS: I would call the captain primarily, yeah.
- 4 HEARING OFFICER CORA: Does anybody have any further
- 5 questions?
- 6 MR. SELEMAN: I think just one.
- 7 HEARING OFFICER CORA: Okay.
- 8 Q. BY MR. SELEMAN: If a security officer has received a,
- 9 let's say, written coaching for some sort of infraction, is
- 10 it more likely that the security officer will receive a
- 11 discipline action the next time he or she engages in the same
- 12 sort of infraction?
- 13 A. Not necessarily at all.
- 14 Q. Is that possible?
- 15 A. It is possible, yes.
- 16 Q. It really depends on the type of infraction we're
- 17 talking about, right?
- 18 A. Absolutely. Absolutely.
- 19 MR. SELEMAN: No more questions.
- 20 MR. MOORE: I have nothing.
- 21 HEARING OFFICER CORA: You're excused. Thank you.
- 22 THE WITNESS: The chair's comfortable. The chair's
- 23 comfortable. I could sit here for a little while.
- 24 (Witness excused.)
- 25 MR. MOORE: Can we go off the record?

## UNITED STATES OF AMERICA BEFORE THE NATIONAL LABOR RELATIONS BOARD REGION 12

In the Matter of:

G4S SECURE SOLUTIONS (USA), INC.,

Employer,

and

INTERNATIONAL UNION, SECURITY, POLICE AND FIRE PROFESSIONALS OF

AMERICA (SPFPA),

Petitioner.

Case No. 12-RC-203988

The continuation of the above-entitled matter came on for hearing pursuant to notice, before CRISTINA CORA,

Hearing Officer, at the National Labor Relations Board,

51 SW 1st Avenue, Room 1320, Miami, Florida, on Friday,

August 18, 2017, at 9:15 a.m.

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1 2	<u>I</u> <u>N</u> <u>D</u> <u>E</u> <u>X</u>							
3 4	WITNESSES	DIRECT	CROSS	REDIRECT	RECROSS	VOIR DIRE		
5 6 7 8 9	James Casey Scott	223	230	233				
	Charlotte L. Johnson	237	262	279				
	Max Tai	291	301					
11 12 13 14 15 16 17 18 19 20 21 22 23 24 25	Michael Mareth	320						
26								

1		<u>E</u> <u>X</u>	<u>H I B I T S</u>	
2	EXHIBITS		FOR IDENTIFICATION	IN EVIDENCE
3	EMPLOYER'S			
4	E-14 and E-15	(modified)	227	227
5				
6	PETITIONER'S			
7	P-1		231	233
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## 1 PROCEEDINGS

- 2 (Time Noted: 10:14 a.m.)
- 3 HEARING OFFICER CORA: At this time we're going to
- 4 recall Mr. Scott in order for the Employer to have an
- 5 opportunity to explain the modifications made to Employer's
- 6 Exhibit 14 and 15. Mr. Scott, I'd like to remind you that
- 7 you are still under oath.
- 8 MR. SCOTT: I understand.
- 9 MR. SELEMAN: I'd like to ask for a little leeway in at
- 10 least asking a few sort of leading questions on what we've
- 11 done with the documents before we -- I would ask any
- 12 questions about who signed something. If that's not okay,
- 13 that's -- I just thought I would ask.
- 14 HEARING OFFICER CORA: You can ask the question, but
- 15 Petitioner may object.
- MR. SELEMAN: Yeah, yeah, of course, of course.
- 17 HEARING OFFICER CORA: But you can give it a try.
- 18 MR. SELEMAN: Okay.
- 19 (Whereupon,
- 20 JAMES CASEY SCOTT
- 21 was recalled as a witness by and on behalf of the Employer
- 22 and, after having been previously duly sworn, was examined
- 23 and testified as follows:)
- 24 DIRECT EXAMINATION
- 25 Q. BY MR. SELEMAN: Mr. Scott, since yesterday have --

- 1 you've removed -- you've identified some of the documents
- 2 that are in Employer's Exhibit 14 as documents that were not
- 3 issued by a lieutenant to a security officer; is that right?
- 4 A. Yes, that's correct.
- 5 Q. Are you in a position -- let me ask you this, have you
- 6 revised Employer's Exhibit 15 to now identify the people
- 7 that are just lieutenants who issue disciplined that are now
- 8 the people in stack 14, Employer's Exhibit 14?
- 9 A. Yes, the new Exhibit 15 reflects only those individuals
- 10 who were lieutenants at the time of the issuance of
- 11 discipline.
- 12 Q. And how have you identified on 15 the notices in 14 that
- 13 are not ones issued by a lieutenant to a security officer?
- 14 A. The Exhibit 15 either would not list the disciplines in
- 15 Exhibit 14 that were not issued by lieutenants or they would
- 16 be lined out.
- 17 Q. Do you have a copy of Employer's Exhibit 15 in front of
- 18 you?
- 19 A. I have the original Exhibit 15.
- 20 Q. Showing you a new -- a revised Employer's Exhibit 15,
- 21 would you please look through that list of the people listed
- 22 as the ones who issued the notices? Are all of those people
- 23 on that list people that were lieutenants as of the date of
- 24 issuance of the notice?
- 25 A. Yes, all of the people listed on Exhibit 15 were

- 1 lieutenants at the date of issuance.
- 2 HEARING OFFICER CORA: Are the ones that are scratched
- 3 out?
- 4 THE WITNESS: Less the ones that are scratched out.
- 5 HEARING OFFICER CORA: Okay. I want to point you to
- 6 Clayton Gary, that on the left-hand side the number's
- 7 scratched out, but his name is -- I'm sorry, the person who
- 8 issued his discipline is not scratched out, but there's a
- 9 number on the right-hand side. Is that -- what is that?
- 10 Can you just explain that designation?
- 11 THE WITNESS: Sure. So the ones where the numbers on
- 12 the left-hand side are lined out, those numbers did not
- 13 accurately reflect the discipline, I mean, to the 14. So
- 14 the number that accurately reflects the discipline in
- 15 Exhibit 14 is the number written to the right of the name.
- 16 HEARING OFFICER CORA: Thank you.
- 17 THE WITNESS: Sure.
- 18 HEARING OFFICER CORA: And are any of the people listed
- 19 under the Issued By column, were any -- you've testified
- 20 they're all lieutenants at the time they issued?
- 21 THE WITNESS: Yes, that's correct.
- 22 HEARING OFFICER CORA: But none of them were backup
- 23 captains at the time of issuance? They're all --
- 24 THE WITNESS: They, no, they would have been
- 25 lieutenants --

- 1 HEARING OFFICER CORA: Okay.
- 2 THE WITNESS: -- at the time of the issuance, yes.
- 3 HEARING OFFICER CORA: Correct. Thank you. Are the
- 4 ones that are scratched out, for example, Cesar -- if I take
- 5 you one by one, Cesar Cerda, which is just scratched out, I
- 6 noticed there's no number designation and just the whole
- 7 thing's scratched out?
- 8 THE WITNESS: Correct. That was an error on Exhibit 15
- 9 that -- we don't even have a hard copy of that disciplinary
- 10 form.
- 11 HEARING OFFICER CORA: Okay --
- MR. MOORE: I'm sorry, what? I don't see Cesar?
- 13 HEARING OFFICER CORA: Oh, sorry, I'm looking at the
- 14 Issued By. Cesar Cerda is scratched out on page 1 --
- MR. MOORE: Oh.
- 16 HEARING OFFICER CORA: -- but has --
- MR. MOORE: I'm sorry, I was looking at the wrong
- 18 column.
- 19 HEARING OFFICER CORA: Right. Just for clarification,
- 20 the Issued To is Flores, Javier, and it contains no
- 21 designation, no number, but his name -- the issued by Cesar
- 22 Cerda is scratched out.
- MR. MOORE: Okay. Thank you.
- 24 HEARING OFFICER CORA: I think that's the only one
- 25 scratched out. Okay.

- 1 THE WITNESS: Okay.
- 2 HEARING OFFICER CORA: Thank you.
- 3 THE WITNESS: Sure.
- 4 HEARING OFFICER CORA: Let's go off the record a second.
- 5 (Off the record from 10:20 a.m. to 10:22 a.m.)
- 6 HEARING OFFICER CORA: The parties have agreed that
- 7 Exhibit 14 is going to be updated in the record to show it's
- 8 a modified Exhibit 14. Modification was -- it now has
- 9 designations on the --
- MR. MOORE: Lower left.
- 11 HEARING OFFICER CORA: -- lower left corner of the page,
- 12 and those designations will generally correspond to the
- 13 designations in Exhibit 15. Is that an accurate description
- 14 of the agreement between the parties?
- 15 MR. MOORE: Yes.
- 16 MR. SELEMAN: Yes.
- 17 HEARING OFFICER CORA: Thank you.
- 18 (Employer's Exhibits 14 and 15 modified and received in
- 19 evidence.)
- 20 Q. BY MR. SELEMAN: Mr. Scott, if you could, would you
- 21 please go through Employer's Exhibit 14 and identify the
- 22 pages that are not listed in Employer's Exhibit 15?
- 23 A. Yes. The first one would be Exhibit 14-1. The next one
- 24 would be 14-3 followed by 14-13. Then 14-25, 14-26, 14-27,
- 25 14-32, 14-36. That's all of them.

- MR. SELEMAN: Can we go off the record for a moment?
- 2 HEARING OFFICER CORA: Off the record.
- 3 (Off the record from 10:24 a.m. to 10:32 a.m.)
- 4 HEARING OFFICER CORA: During off-the-record discussion
- 5 the parties reviewed Exhibit 14 and 15 and compared. It
- 6 seems that the witness, Mr. Scott, had the -- an incorrect
- 7 copy of Exhibit 14, which is what he based his testimony
- 8 on -- the testimony he just gave regarding the designations
- 9 that are not included in Exhibit 15.
- 10 The parties have reviewed the document and are in
- 11 agreement that he did have the incorrect in front of him,
- 12 and therefore Employer's counsel, if you could please -- is
- 13 this a correct description of our off-the-record
- 14 discussions, counsel?
- 15 MR. SELEMAN: Yes.
- 16 MR. MOORE: Yes.
- 17 HEARING OFFICER CORA: So Employer's counsel, can you
- 18 please repeat the question that you stated to Mr. Scott so
- 19 that he can clarify?
- 20 MR. SELEMAN: I'll try.
- 21 Q. BY MR. SELEMAN: Mr. Scott, would you please go through
- 22 and identify the documents that are in Employer's Exhibit 14
- 23 but not on Employer's Exhibit 15?
- 24 A. Yes. So that would be Exhibit 14-1, Exhibit 14-3,
- 25 14-13, 14-20, 14-21, 14-22, 14-32, 14-36, 14-89, and 14-90.

- 1 Q. And regarding the pages in Employer's Exhibit 14 that
- 2 you just listed, what are the reasons why those pages are
- 3 not on the revised Employer's Exhibit 15?
- 4 A. These pages are not listed on revised Exhibit 15 because
- 5 they were either issued by captains or issued to lieutenants
- 6 or issued by individuals that we cannot identify.
- 7 Q. As Employer's Exhibit 15 now appears, is everybody in
- 8 the column as somebody who issued -- the Issued By column,
- 9 is everybody in that column somebody who is a lieutenant and
- 10 acting as a lieutenant as of the date of issuance of each of
- 11 those notices?
- 12 A. Yes, that's correct.
- MR. SELEMAN: Thank you.
- 14 HEARING OFFICER CORA: I do have one question. Can you
- 15 just identify from the short list you just listed, the
- 16 designation, which ones or how many of those were issued to
- 17 lieutenants?
- 18 THE WITNESS: Just one of them.
- 19 HEARING OFFICER CORA: Which designation does that one
- 20 have?
- THE WITNESS: That would be 14-3.
- 22 HEARING OFFICER CORA: So can you just explain who
- 23 issued it and what their position is and who is that issued
- 24 to and their position?
- THE WITNESS: Sure. So 14-3 was issued to a lieutenant

- 1 (Off the record from 12:04 p.m. to 12:06 p.m.)
- 2 Q. BY MR. MOORE: Okay. Could I direct your attention to
- 3 page 14-39 of Exhibit, Employer Exhibit 14?
- 4 A. Yeah, 14-39.
- 5 Q. There should be a notation in the lower left-hand
- 6 corner.
- 7 A. Okay. I'm there.
- 8 Q. Is that your signature at the bottom of this form?
- 9 A. That is correct.
- 10 Q. Okay. So you issued this corrective action notice,
- 11 correct?
- 12 A. That is correct.
- 13 Q. Did you consult with anyone, a captain, a project
- 14 manager, before issuing this?
- 15 A. Yes.
- 16 Q. Who did you consult with?
- 17 A. Captain Charlotte Johnson.
- 18 Q. And why did you do that?
- 19 A. Because that is the expectation for a -- for a
- 20 suspension.
- 21 Q. And did you have some question about what appropriate
- 22 discipline should be entered in this case?
- 23 A. I did review the officer's personnel summary, also the
- 24 written procedure for a progressive discipline, and
- 25 contacted the captain.

- 1 I'm not supposed to. Like you want to make sure you're
- 2 investigating, you know, the facts before you issue
- 3 something like that. Procedurally-wise, you don't want to
- 4 get into something where it's unvalid.
- 5 Q. When you go to the captain in those situations, are you
- 6 going to her here? Who's your captain?
- 7 A. Captain Charlotte Johnson.
- 8 Q. Okay. That's what I thought. When you go to Captain
- 9 Johnson, do you go to her with some suggestion? I mean,
- 10 you've already investigated and considered this. Do you go
- 11 to her and say, hey, this is what I'm coming up with. I
- 12 think this is an oral warning?
- 13 A. Yeah. Essentially, it's a validation.
- 14 Q. Okay. So you go to her already with your own idea of
- 15 what the appropriate result is, and then you're checking
- 16 with her to make sure that sounds right?
- 17 A. Depending on the procedure, absolutely. If there is a
- 18 procedure violation, yes.
- MR. SELEMAN: Okay. Nothing further.
- MR. MOORE: I have nothing else.
- 21 HEARING OFFICER CORA: I have one quick question. Have
- 22 you ever made a recommendation and disciplined someone in
- 23 your team?
- THE WITNESS: Possibly. It's been a long time, but yes,
- 25 pretty sure.